



Analysing Workplace Interaction

Wednesday 4 February 2009

Keynote Lecture

Negotiating Treatment: Parents-Physician Interaction and Antibiotics

Tanya Stivers, Max Planck Institute for Psycholinguistics, The Netherlands



Tanya Stivers

Introduction to CA in Analysing Workplace Interaction

Celia Kitzinger

Parallel Data Workshops I and II

Facilitated by Kelly Benneworth, Stuart Ekberg, Katie Simmons, Tanya Stivers, Merran Toerien and more...

This one-day workshop will provide an opportunity to consider the use of conversation analysis in analysing workplace interaction and will demonstrate through examples of research in this area and through hands-on work in data sessions, the value of this approach. Tanya Stivers is a leading researcher in the study of social interaction using conversation analysis and multi-method approaches. She works on physician-patient communication – particularly treatment negotiation in primary care and is author of *Prescribing Under Pressure: Parent-Physician Interaction and Antibiotics* (2007; Oxford University Press). Celia Kitzinger, Director of the Feminist CA Unit, which is hosting this event, will provide a brief introduction to the field. The afternoon data sessions will cover a broad range of topics including: police interviews with sex offenders; agency calls coordinating in-home support for older people; cognitive behavioral therapy; talk-in-interaction in the beauty salon; and help-line calls.

This workshop is sponsored by the Feminist CA Unit at the University of York. The workshop is limited to 30 participants, so early registration is advised.

For further information, registration forms and to check for programme updates visit:
<http://www.york.ac.uk/res/caslc/FCAU/>
Or email Sarah on ssm500@york.ac.uk

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