

New postgraduate  
students 2015/16

UNIVERSITY *of York*



# Welcome

What to do before starting at York



# Welcome to York!

Congratulations on achieving your offer from the University of York. We are delighted you chose York and would like to welcome you to our academic community.

This leaflet, together with the PG Welcome web pages, describes the most important practical things for you to consider before you come to York. We hope it will make your preparation easier and will help you to feel at home faster.

Your academic department will provide you with additional information about your programme of study, and you will continue to receive emails from Student Recruitment and Admissions as well as Registry Services with important information and requests, so please keep checking your email.

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# Where to go for the information you need



Most of the information you will need is on our website: [www.york.ac.uk](http://www.york.ac.uk)

## Before you get here

### New Postgraduate Welcome pages

This is a set of web pages which give useful information and advice on what to do before you arrive at York.

[www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)

### International Student Support pages

If you are travelling from overseas, these pages contain the information you need for living in the UK and studying at York, including a pre-arrival checklist to make sure you are fully prepared.

[www.york.ac.uk/internationalsupport](http://www.york.ac.uk/internationalsupport)

### Graduate Student Association (GSA)

Postgraduates are automatically members of the GSA, which will play an important role in welcoming you and supporting you throughout your time at York. Look on its web pages for news of events and induction programmes to help you find your way around the campus and the city. It will also run events to help you meet other postgraduates new to York.

[www.yorkgsa.org](http://www.yorkgsa.org)

## When you arrive

### Student homepage

You can log in as soon as you set up your IT account. This is your 'go-to' personalised home page with your timetable, Library account, departmental links, news, events and reminders.

[www.york.ac.uk/students](http://www.york.ac.uk/students)

## Departmental student pages and the VLE

Check your department's web page for information specifically for new postgraduates.

You may also find information for new postgraduates on the VLE (Virtual Learning Environment). You will be able to sign in when you have set up your IT account.

[www.york.ac.uk/about/departments/academic](http://www.york.ac.uk/about/departments/academic)

<http://vle.york.ac.uk>

## Your University Handbook

When you arrive we will provide you with a University Handbook. This is an essential reference guide for your studies and life at York. Please keep hold of this during your entire time at York.

University Handbook PGR - for Postgraduate Researchers.

University Handbook Taught - for Taught Postgraduates.





# The systems you will use and typical activities

Here is a quick summary of the information systems used at York and some of the activities use these systems.

## Your IT account

Directions on how to set up your IT account (including your username and password) will be included with your joining instructions, which are sent to the personal e-mail address you gave us. This will happen as soon as your place is confirmed. **Please keep your password safe and do not share it.**

**You will need to set up your account at <https://idm.york.ac.uk/> to log in to the University's IT facilities, complete pre-arrival tasks and gain access to the learning and research systems.**

## e:vision

e:vision is your view of your student record – the personal information you have given to the University.

You can log in to e:vision using your IT username and password to access and update your details on the system. It is important that the details you provide are correct, and that you keep them up-to-date throughout your studies.

For further information or queries about e:vision contact [enrol@york.ac.uk](mailto:enrol@york.ac.uk).

<http://evision.york.ac.uk>

## Tasks to complete on e:vision before term starts or your research place begins:

- 1 Enrol as soon as possible.
- 2 Upload a photograph for your University Card (see page 17).
- 3 If you are an international student requiring a visa to study in the UK, please take a copy of the photo page (or details page) in your passport and your visa and upload them to e:vision. The University is legally required to keep a record of these.
- 4 Make any direct debit payments to the University (for example if you are paying fees or for University accommodation).
- 5 Choose and join a college (if you have booked University accommodation you may have done so already).

## For further information, contact:

### IT Services – for any IT issues

+44 (0)1904 323838  
[itsupport@york.ac.uk](mailto:itsupport@york.ac.uk)  
Twitter: @UoYITservices

### Registry Services – for enrolment queries

+44 (0)1904 322136  
[enrol@york.ac.uk](mailto:enrol@york.ac.uk)



## University email

When you have set up your IT account, you will be given an email address with the format [username@york.ac.uk](mailto:username@york.ac.uk).

From now on, all email contact from the University will be sent directly to your University email address. This will include emails from Admissions, Registry and other central services as well as from your academic department and college.

<http://mail.york.ac.uk>

### Check your University email regularly for important information and requests from:

- Your department
- Your college
- Student Recruitment and Admissions
- Registry Services
- Other central services in the University

Note: We use Google Mail which is part of the Google suite of tools available at York.

## Virtual Learning Environment (VLE)

York has a Virtual Learning Environment (VLE) called Yorkshare. Mathematics and SPSW distance learning students also use a VLE system called Moodle.

The VLE is used by most departments to communicate with students and will often host study materials and support for academic work. This environment is also used to complete compulsory and voluntary skills tutorials.

### Use the VLE to:

- 1 Access any teaching and learning materials supplied on the VLE by your department.
- 2 View any postgraduate-focused Academic Skills tutorials.
- 3 Make use of Turnitin to check the references for your academic submissions.

You can access all of these systems plus your timetable, library information and news from your student homepage: [www.york.ac.uk/students](http://www.york.ac.uk/students)

For more information and help with your new IT account, and to find out how to connect to University systems both on and off campus, visit:

[www.york.ac.uk/it-services/info/newusers](http://www.york.ac.uk/it-services/info/newusers) and [www.york.ac.uk/it-services/connect](http://www.york.ac.uk/it-services/connect)

see also [www.york.ac.uk/pg-welcome/it-toolkit](http://www.york.ac.uk/pg-welcome/it-toolkit)

For VLE queries contact [vle-support@york.ac.uk](mailto:vle-support@york.ac.uk)



# Visa requirements

If you are from outside the European Economic Area (EEA) or Switzerland, you will need a Tier 4 (General) visa to study in the UK.

## Top five things to do or know...

**1** Please do not arrive in the UK without obtaining a relevant visa first.

Please also note students from certain countries are required to register with the Police within seven days of arriving in the UK. To find out if you need to register, see [www.york.ac.uk/arriving/student-visa](http://www.york.ac.uk/arriving/student-visa)

**2** If studying at the University for fewer than six months you can get a short term study visa (instead of a Tier 4 visa). However, be aware of the restrictions on this visa, and make sure you get it before you travel. Certain nationalities are able to apply for a Student Visitor visa on arrival in the UK, but this is not recommended because of the risk of being refused entry and sent back to your home country.

**3** Check whether it is a condition of your visa to undergo tuberculosis (TB) screening, which is mandatory for residents of some 'high risk' countries.



**4** Some science-based courses require an Academic Technology Approval Scheme (ATAS) certificate which can take several weeks to obtain, so make sure you factor in this extra time.

**5** Make sure you upload a copy of your visa and passport photo page (or details page) on e:vision. For more information on your obligations as a sponsored student (students requiring a Tier 4 visa) see [www.york.ac.uk/tier4](http://www.york.ac.uk/tier4).

To complete these tasks and find out more, visit [www.york.ac.uk/immigration](http://www.york.ac.uk/immigration)



## For further information, contact:

### Immigration Advice Service

+44 (0)1904 324140

[immigration@york.ac.uk](mailto:immigration@york.ac.uk)



It is important that you have enough money to support yourself for the whole of your stay at University. Please take the time to consider the costs of living in York, including food, accommodation, laundry, books, equipment, social activities and any travel you may have to undertake for placements or research visits. Read the Essential Financial Information booklet available online and use the sample budget planners to help you plan your finances.

## Top five things to do or know...

- 1** Visit your department's website for any subject-specific funding which might be available to you.
- 2** You will need a UK bank account. If you are an international student, research which bank you would like to use and how to open an account within the UK. Visit [www.york.ac.uk/international-students/money](http://www.york.ac.uk/international-students/money)
- 3** Make sure you have enough cash or traveller's cheques with you to buy food and other essential items while you open a UK bank account. It will take one or two weeks for your account to start working. Note: Some banks no longer accept traveller's cheques.

If you are a student from the US with Direct Loans please do not setup a direct debit for collection of fees because the University will automatically take the payment from your loan before the balance is paid into your account. If you have any questions contact the Student Financial Support Unit.

- 4** Check whether the country you are leaving imposes any restrictions on the amount of money you can take out. If you are bringing more than €10,000 in cash, Travellers Cheques or banker's drafts, you will be required to declare the amount on arrival at UK border control. Cash declaration forms are available at ports and airports. Keep a copy to show the University finance staff.
- 5** If bringing family members, make sure you have budgeted for the extra cost of accommodation and childcare, which can be expensive. Check [www.york.ac.uk/international-students/accom](http://www.york.ac.uk/international-students/accom) for information on accommodation costs. For more information on childcare provision, visit [www.york.ac.uk/international-students/childcare](http://www.york.ac.uk/international-students/childcare).

To complete these tasks and find out more, visit [www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)



## For further information, contact:

### Student Financial Support Unit

+44 (0)1904 324043

[fsu@york.ac.uk](mailto:fsu@york.ac.uk)

### Student Support Hub

+44 (0)1904 324140

[student-support@york.ac.uk](mailto:student-support@york.ac.uk)



# Accommodation and things to bring

Our Accommodation Services team offers support to students looking for University or private sector accommodation. We strongly advise you to arrange your accommodation **before** arriving in York. However, if you have not been able to do this, you can book hotel or guesthouse accommodation via [www.visityork.org](http://www.visityork.org)

## Top five things to do or know...

**1** You can apply for any available University accommodation as soon as you have accepted an unconditional course place. International students are guaranteed accommodation if they have an unconditional and have applied before 12 noon (BST) on Friday 7 August 2015. We also welcome applications from EU and UK postgraduates. Although there is no guarantee, we were able to help all UK and EU students who applied in 2014. [www.york.ac.uk/accommodation](http://www.york.ac.uk/accommodation)

**2** Most of our colleges accommodate both postgraduates and undergraduates. Wentworth College is our postgraduate-only college. Postgraduate rooms are self-catered and you can buy a discounted meal card (MAD). You can also buy a bedding pack before you arrive and have this delivered to your room. See [store.york.ac.uk](http://store.york.ac.uk) and search for bedding.

**3** For private sector accommodation, visit City of York Council's website: [www.yorproperty.co.uk/accommodation](http://www.yorproperty.co.uk/accommodation). If you do not have someone in the UK to act as a guarantor for your rent, your landlord may ask for an advance payment of several months' rent.

**4** You should view a private sector property before signing a tenancy agreement, so factor this into your travel arrangements. You will also need to set up accounts for gas, electricity and broadband for your property. You may need to pay council tax and buy a TV licence. For further help contact the Student Support Hub.

**5** Check your college website for arrival arrangements including term dates and times. If you are arriving in York before term starts, please book a hotel or guest house to stay in until your room or property is available. See [www.visityork.org](http://www.visityork.org) or [www.yorkconferences.com](http://www.yorkconferences.com)

To complete these tasks and find out more, visit [www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)

## For further information, contact:

**Accommodation Services**  
+44 (0)1904 322165  
[accommodation@york.ac.uk](mailto:accommodation@york.ac.uk)

**Student Support Hub**  
+44 (0)1904 324140  
[student-support@york.ac.uk](mailto:student-support@york.ac.uk)  
[www.york.ac.uk/sshub](http://www.york.ac.uk/sshub)

**Meals in Advance Deal (MAD)**  
[www.york.ac.uk/food-and-bars/mad](http://www.york.ac.uk/food-and-bars/mad)

# Travelling to York



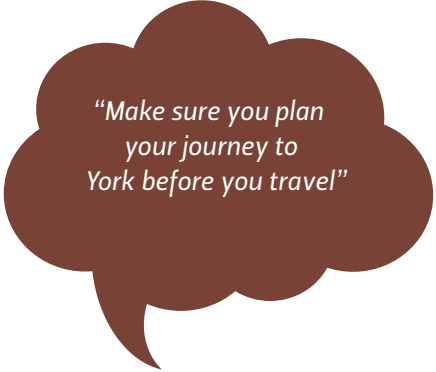
Make sure you know how you will travel to York when you arrive in the country, or if you are travelling from elsewhere in the UK. Airport collection is sometimes available if you are arriving at the start of the academic year. Visit: [www.york.ac.uk/international-students/collection](http://www.york.ac.uk/international-students/collection) to check availability and to book a place in advance.

## Top five things to do or know...

**1** Look at the pre-arrival checklist to make sure you are fully prepared for your arrival in York. If you are coming from abroad, you must take time to prepare emotionally and culturally for living in another country. See the 'what to bring' list on the welcome pages and [www.york.ac.uk/international-students/checklist](http://www.york.ac.uk/international-students/checklist)

**2** If you are unable to use our airport collection service, or are based in the UK, travelling to York is not difficult. Make sure you know how to get here by visiting [www.york.ac.uk/international-students/travelling](http://www.york.ac.uk/international-students/travelling) and [www.york.ac.uk/maps](http://www.york.ac.uk/maps).

**3** If you are travelling from outside the UK please bring your passport or national identity card, unconditional offer letter, relevant qualification certificates, accommodation email (if you have one) and money in your hand luggage. These are the most important items to have with you when you enter the UK.



*"Make sure you plan your journey to York before you travel"*

**4** If you are intending to travel by rail, you may find purchasing a Railcard will give you a discount when you buy your ticket. If you book well in advance, or travel at a quieter time of day, you may also get cheaper tickets. Visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk), or other travel sites for cheaper tickets, for example [www.thetrainline.com](http://www.thetrainline.com).

**5** Insure your belongings against theft or accidental damage as these are not covered by University insurance. See [www.york.ac.uk/international-students/insurance](http://www.york.ac.uk/international-students/insurance).

## For further information, contact:

**International Student Support Co-ordinator**  
+44 (0) 1904 324140  
[international-support@york.ac.uk](mailto:international-support@york.ac.uk)

**Postgraduate welcome pages**  
[www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)



# Welcome and orientation

If you arrive at the beginning of term you will be able to take part in Welcome Week, a free programme of events and social activities held at University. If you are an international student you will be expected to take part in orientation activities including talks aimed at helping you acquire an understanding of UK study skills and British culture.

## Top five things to do or know...

**1** Check the Welcome Week activities if you are here at the start of term. If you are a new international student you need to attend orientation talks on Thursday of Week 0. If you are starting part-way through the academic year, check with your department about the induction and welcome events available to you on arrival at the University. We also have a one-day January orientation event (all are welcome).

**2** View the Graduate Student's Association (GSA) welcome and events calendars for activities to help you settle in. The GSA runs trips to the supermarket and tours around the city and campus to introduce you to the local area.

**3** Use Welcome Week and induction events to get to know other postgraduates new to York, and use this opportunity to join a society and start a new hobby. This will help you achieve a study/life balance within our vibrant community.

*"Whatever time of year you arrive there are events and activities designed to help you to meet other postgraduates and feel welcome at the University"*

**4** Pick up your University Card (see page 17) and look out for student membership offers and discounts with York Sport to make use of our sports facilities.

**5** If you are moving here with your family, get in touch with the University of York Student Family Network to meet other families new to York: [www.yorkgsa.org/familynetwork](http://www.yorkgsa.org/familynetwork).

To complete these tasks and find out more, visit:

[www.york.ac.uk/international-students/orientation](http://www.york.ac.uk/international-students/orientation)

[www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)

## For further information, contact:

### International Student Support Co-ordinator

+44 (0)1904 324140

[international-support@york.ac.uk](mailto:international-support@york.ac.uk)

### Graduate Students' Association (GSA)

+44 (0)1904 322718

[info@yorkgsa.org](mailto:info@yorkgsa.org)

# Studying at York



There are a few basic things you can do before arrival or in your first few weeks that will help you make the most of your new studies at York.

## Top five things to do or know...

- 1** Check for any pre-study materials provided by your department, for example reading lists, equipment checklists or information on module choices. Some departments may have a specific Preparing to Study site (sometimes on the VLE)\* or information for new postgraduates on their web pages. There may also be inductions and welcome talks planned by your department.
- 2** Make sure you meet with your supervisor as soon as you can when you arrive at York. If you are a postgraduate researcher (PGR) you may have already had contact with your supervisor. If you are a postgraduate taught student (PGT) your department will help to place you with a relevant supervisor for your studies.
- 3** Visit the Library's website to find out more about the facilities, support and advice for postgraduates. Take our virtual Library tour and view our video Library guides to find out how things
- 4** Learn about the development opportunities available to you to improve your study and research skills. Visit the Student Skills Hub for information on support for academic writing, maths, IT, languages and more. For PGR students the Researcher Development Team offers specific research and training support including Skillsforge - the University's online system for supporting students through their PhD.
- 5** Go to 'Information for... new users' on the IT Services web page for advice on how to connect to the internet on campus, or access study and IT resources off-site: [www.york.ac.uk/it-services/info/newusers](http://www.york.ac.uk/it-services/info/newusers)

To complete these tasks and find out more, visit [www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)

\*NB: The Preparing to Study sites will become live over the summer. See page 5 for information on the VLE.

## For further information, contact:

### University Library

+44 (0)1904 323873  
lib-enquiry@york.ac.uk  
[www.york.ac.uk/library](http://www.york.ac.uk/library)  
Twitter: @UoYLibrary

### Researcher Development Team

[www.york.ac.uk/rdt](http://www.york.ac.uk/rdt)

### Student Skills Hub

[www.york.ac.uk/student-skills-hub](http://www.york.ac.uk/student-skills-hub)



# Health and wellbeing

All students are entitled to some free healthcare provided by the National Health Service (NHS) in the UK, including certain emergency treatment, family planning services and psychiatric care. Thereafter, it may be limited.

## Top five things to do or know...

- 1** Check what healthcare you are entitled to. If you are on a course of less than six months and a student from outside the EEA, free healthcare is limited so you should consider getting private health insurance before you arrive.
- 2** If you have a disability, specific learning difficulty, mental illness or medical condition, ensure the University's Disability Services are aware of any additional support you require. Tell them now so that arrangements can be made before you arrive: [www.york.ac.uk/students/support/disability](http://www.york.ac.uk/students/support/disability)
- 3** Make sure you are up-to-date with your immunisations such as Meningitis, MMR and TB screening if required.
- 4** During your first week, register with Unity Health (the health centre on campus), or with a local doctor's practice (also called a General Practitioner or GP). Sign-up sessions

*"We provide support for your physical, spiritual and emotional wellbeing to help you stay happy and healthy at York"*

will be advertised during Welcome Week - don't wait until you feel ill.

- 5** Make sure you know what to do and who to turn to if you need support or if things go wrong. The Student Support Hub is a good place to start. You can find it in Market Square above the Nisa shop. You can also go to our web page at [www.york.ac.uk/students/help](http://www.york.ac.uk/students/help) and there is a list of people who can help on page 15.

To complete these tasks and find out more, visit [www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)

## For further information, contact:

### Student Support Hub

+44 (0)1904 324140  
student-support@york.ac.uk  
[www.york.ac.uk/sshub](http://www.york.ac.uk/sshub)

### Unity Health (on campus health centre)

+44 (0)1904 433290  
[www.unityhealth.info](http://www.unityhealth.info)

### International Student Support Co-ordinator

+44 (0)1904 324140  
international-support@york.ac.uk

# Personal development and your career



Whether you are a one-year Masters student or here for the duration of your PhD, it is important to progress your personal development, and to gain valuable experience to help you compete in the global career marketplace.

## Top five things to do or know...

**1** The Careers team offers work experiences that are valued by employers and a range of skills courses to help advance your career. Some volunteering and work experience placements require a DBS check (Disclosure and Barring Service – formerly CRB) or, for international students, a certificate of good conduct from your home police station.

**2** Bookmark the Careers 'What's on' page or follow our social media for the latest information on development experiences and the opportunity to meet with employers.

**3** If you are a postgraduate researcher, the Researcher Development Team (RDT) offers development and training opportunities for you at York.

**4** All postgraduates are encouraged to visit the Student Skills Hub to find out how you can improve your academic and study skills or even learn a new language.

*"Don't make the mistake of thinking the Careers team is just there for undergraduates. There is a lot on offer for postgraduates including valuable information on the Careers postgraduate web pages"*

**5** Contact the Centre for Global Programmes about international opportunities to broaden your educational and research experience. You could study abroad, work abroad or do research. Funding opportunities are available through ERASMUS+, Santander and York Travel Bursaries.

To complete these tasks and find out more, visit [www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)



## For further information, contact:

### Careers

+44 (0)1904 322685

[www.york.ac.uk/careers](http://www.york.ac.uk/careers)

Facebook: [www.facebook.com/yorkcareers](https://www.facebook.com/yorkcareers)

Twitter: @UoYCareers

### Researcher Development Team

+44 (0)1904 324848

[www.york.ac.uk/rdt](http://www.york.ac.uk/rdt)  
[rdt@york.ac.uk](mailto:rdt@york.ac.uk)

### Centre for Global Programmes

+44 (0)1904 322846

[www.york.ac.uk/globalyork](http://www.york.ac.uk/globalyork)  
[global-programmes@york.ac.uk](mailto:global-programmes@york.ac.uk)



# Community and colleges

Whether you are joining a large or small department, there are plenty of opportunities to meet other postgraduates studying at York and to become an active member of our postgraduate community.

## Top five things to do or know...

**1** The Graduate Student's Association (GSA) is dedicated to building and supporting the postgraduate community at York. The GSA organise a wide range of trips and events for postgraduates at York. Trips off campus give you the opportunity to meet new people, explore the surrounding areas and see the local attractions. Sign up to receive news about up and coming activities and events.

**2** The University now has the York Graduate Research School, which pulls together the postgraduate research community. For more information see [www.york.ac.uk/research/graduate-school](http://www.york.ac.uk/research/graduate-school)

**3** You can choose to be a member of one of our colleges. Wentworth is the postgraduate-only college at York, but you can apply to any of the other eight colleges as well. Joining a college means you become a member of another community at the University. You will have access to common rooms and receive invitations to college activities and events. You also gain access to a further level of welfare support and student representation.

*"York is one of the few universities to have a student organisation specifically representing the needs of postgraduates."*

**4** There are lots of different networks available to postgraduate students including the York Student Family Network (if you have brought your family with you) and the PhD Network. Most are run by the GSA. Visit their pages to find a network you would like to join. For more information on students with families, go to [www.york.ac.uk/students/support/children](http://www.york.ac.uk/students/support/children)

**5** Great sports facilities at York mean you can participate in the sports you love and try out new ones at whatever level you want. You may wish to join one of the University teams or sports societies, or attend free sports sessions funded by the GSA.

## For further information, contact:

### GSA

+44 (0)1904 32 2718  
info@yorkgsa.org  
[www.yorkgsa.org](http://www.yorkgsa.org)

Twitter: @gsayork  
Facebook: [www.facebook.com/YorkGSA](https://www.facebook.com/YorkGSA)

### York Graduate

### Research School

[www.york.ac.uk/research/graduate-school](http://www.york.ac.uk/research/graduate-school)

# People who can help



## College team

This includes your college head of welfare or assistant head of college, dean or officer, college tutors, administrator and Graduate Common Room Committee (GCRC) reps. They can help you with any college accommodation or welfare issues. You will meet them all at the beginning of term.

## Porters

Porters act as a point of contact on local receptions and can help with general issues including lost keys, maintenance problems and general security. They can also get help for any accidents, incidents or emergencies.

## Student Support Hub

This is your first point of contact for free specialist support services, assisting with immigration advice and international support, finance and money advice, emotional and psychological support, disability, study support, housing and more. Based in Market Square above Nisa and Your Shop, the Hub is open 9am–5pm Monday to Friday during term time and 10am–4pm during vacation periods. For more information visit [www.york.ac.uk/sshub](http://www.york.ac.uk/sshub). Tel: 01904 324140

## Graduate Students' Association (GSA)

The Graduate Students' Association is run by postgraduates for postgraduates. York is one of the few British universities to have an association specifically for postgraduates. The team is here to welcome you to York, help you join the postgraduate community, offer support and represent your needs back to the University. Representatives will be there during Welcome Week, or call them if you are arriving mid-term.

## University of York Students' Union (YUSU)

In addition to the GSA, all students are automatically a member of YUSU and can access a variety of services including advice and support, student representation and events and activities. YUSU also runs Nightline – a student helpline you can call any time of night to talk through problems or if you're lonely or worried. Call **01904 323735**.

## For further information, contact:

Twitter: @uniofyourk  
Facebook: [www.facebook.com/universityofyork](http://www.facebook.com/universityofyork)

**GSA**  
info@yorkgsa.org  
[www.yorkgsa.org](http://www.yorkgsa.org)  
Twitter: @gsayork  
Facebook: [www.facebook.com/YorkGSA](http://www.facebook.com/YorkGSA)

**YUSU**  
enquiries@yusu.org  
[www.yusu.org](http://www.yusu.org)  
Twitter: @yorkunisu  
Facebook: [www.facebook.com/yorkunisu](http://www.facebook.com/yorkunisu)



# Arriving at York

1

## Getting to the University

The University of York is well supported by national public transport and has easy access to major road networks. For detailed maps and directions, visit [www.york.ac.uk/maps](http://www.york.ac.uk/maps).

Please be aware that on Arrivals Weekend traffic may be slow due to the volume of students arriving on the same day. Parking information will be publicised on the University homepage nearer the time.



3

## Getting around York

The University of York has great transport links with the city centre. You can find the bus stop locations on the Interactive Campus Map at [www.york.ac.uk/about/maps/campus](http://www.york.ac.uk/about/maps/campus).

Other bus services include **your bus 66** into town and, at night, the YUSU Clubber's bus service **cb1**. Visit [www.york.ac.uk/transport-bus](http://www.york.ac.uk/transport-bus) for timetables and student travel deals.

2

## Finding your room

If you are living in University accommodation, you can pick up your keys from the porter at your local reception. For times and locations, visit [www.york.ac.uk/college-arrival](http://www.york.ac.uk/college-arrival).

Check your room thoroughly and complete your inventory – if you have a problem you should report it via the Facilities Web Portal at [www.york.ac.uk/fmhelpdesk](http://www.york.ac.uk/fmhelpdesk).

Once you've unpacked, why not explore campus or join a tour organised by the Graduate Students' Association.



4

## Events and meeting new people

The Graduate Students' Association (GSA) runs welcome events at the start of term, and other social events throughout the year. York University Students' Union (YUSU) also runs Freshers' Week and social events all year round.





5

### Places to eat

Check out the cafés and bars around campus to grab a bite with friends and family when you arrive.

There is a timetable of opening hours on Arrival Weekend at [www.york.ac.uk/cs-opening-times](http://www.york.ac.uk/cs-opening-times). If you are arriving in Week 0 check the summer vacation opening times.

To find the nearest supermarkets see [www.york.ac.uk/international-students/food](http://www.york.ac.uk/international-students/food).



6

### Settling in

Your department, the GSA and other support staff will be around to help you settle in.

However, if you're having any problems settling in, don't suffer in silence. There are student support services available throughout the University. These are there to help and can be accessed via the Student Support Hub. For more information visit [www.york.ac.uk/sshub](http://www.york.ac.uk/sshub). Tel: **01904 324140**



### Your University Card

This is your ID card, your room access and library lending and printing card. Keep it safe.

**Full time postgraduates:** who have chosen a college, your card will be at your college reception during Welcome Week. After that, or if you haven't chosen a college or are arriving at any other time of year, you can collect your card from the Unicard desk in the Information Centre.

**Part-time and distance learning postgraduates:** your card will be posted to your home address.

See [www.york.ac.uk/students/studying/unicards](http://www.york.ac.uk/students/studying/unicards).



### Emergency contact

In the case of an emergency when you get here, call **01904 323333** and immediately state 'Emergency'. Save this number to your mobile phone in preparation for arriving at York. If using a campus phone, ring **3333**.

You can also call **999** for National Emergency Services, or **9-999** from a campus phone.

# WELCOME TO YORK.... FROM YOUR STUDENTS' UNION



The University of York Students' Union (YUSU) represents you throughout your time at York and we run a wide range of activities to help you get the most out of your University experience.

To find out more about YUSU services; Sport, Activities, Academic Representation, Advice & Support, as well as our exciting Freshers' week plans visit...



[www.yusu.org/freshers](http://www.yusu.org/freshers)

[facebook.com/yorkunisu](https://facebook.com/yorkunisu)

## Look out for your new university bus



- Buy your annual bus pass – valid on the 66, 56, ub1 (free), hb1 and cb1 – for only £200
- Buses up to every 6/7 minutes in term time
- New branded buses
- Free WiFi
- Dedicated friendly drivers

Fiona Macey  
Sustainable Travel  
& Transport Manager  
Tel: 01904 322046

Gail Gray  
Contract Support  
Manager – your bus 66  
Tel: 07860 912138

# York GSA

Representing and supporting postgraduates at the University of York

## Representation

Putting postgraduate issues firmly on the University's agenda

## Academic

Helping postgraduate students get the most from their studies

## Welfare

Offering confidential, non-judgemental assistance, advice and support

## Sports

Providing friendly and competitive sports opportunities – for free

## Events and Trips

Organising a range of social activities, entertainment and trips

## Community

Enhancing the York experience through groups and volunteering

01904 32 2718 | [www.yorkgsa.org](http://www.yorkgsa.org)

 @gsayork

 [www.facebook.com/YorkGSA](http://www.facebook.com/YorkGSA)



2015/16

## Meals in Advance Deal

 **£487**  
per term

**OPTION 1**  
Monday – Friday  
50 Breakfasts, 50 Dinners

First meal breakfast Monday week 1  
Last meal dinner Friday week 10

 **£314**  
per term

**OPTION 2**  
Monday – Friday  
50 Dinners

First meal dinner Monday week 1  
Last meal dinner Friday week 10

 **£173**  
per term

**OPTION 3** *Breakfast*  
Monday – Friday  
50 Breakfasts **NEW**

First meal breakfast Monday week 1  
Last meal breakfast Friday week 10



[www.york.ac.uk/mad-scheme](http://www.york.ac.uk/mad-scheme)

# mad

Where do I go?

Galleria, Roger Kirk Centre  
Vanbrugh Dining Hall  
Derwent Dining Hall

What time can I eat?

Breakfast  
Monday – Friday  
08:00 – 10:30am

Dinner  
Monday – Friday  
17:30 – 19:30pm



Campus Food

\*Terms and conditions noted online



UNIVERSITY *of York*

[www.york.ac.uk/pg-welcome](http://www.york.ac.uk/pg-welcome)