EVERYTHING YOU NEED TO KNOW AND DO

Welcome to York
Key dates
Undergraduate arrivals weekend 24 and 25 September 2022
International undergraduates can arrive from 23 September 2022

Term dates
**Autumn Term:** 26 September 2022 to 2 December 2022
**Spring Term:** 9 January 2023 to 17 March 2023
**Summer Term:** 17 April 2023 to 23 June 2023
You may have different term dates if you’re a student in the Department of Health Sciences or Hull York Medical School. You can confirm your start dates with your department.

Accessibility and accuracy
All of the information in this booklet can be found on our welcome web pages. While correct at the time of printing, for the most up-to-date information you should visit york.ac.uk/students/new/undergraduate
THINGS YOU HAVE TO DO FIRST

You need to carry out these tasks as soon as you have accepted your place at York.

—we will send joining instructions to your personal email account. Please read the message carefully; it will include your University of York username and password, which you will need to create your University account.

☐ Set up your IT account
Set this up at idm.york.ac.uk using your York username and password. Once this is done you will have a University email account.

☐ Download the Duo Mobile App
You may need to use two-factor authentication (2FA) to log into many University systems: york.ac.uk/it-services/services/duo

☐ Log in to e:Vision to complete your enrolment tasks
Use your username and password to access your student record and complete the enrolment tasks below at evision.york.ac.uk:

☐ Enrol
Enrol with the University as soon as possible. You can also register to vote if you are a UK resident.

☐ Photo
Upload a passport-style head and shoulders photo of yourself so you can apply for your University card. The card is your ID, printing, Library and room access card.

☐ Proof of eligibility to study in the UK
Upload proof of your eligibility to study in the UK (such as your UK passport). International students need to upload a copy of your personal details from your passport. If you are a Student visa holder please provide us with proof of your visa application before you leave your home country. If you are under 18 on the date you travel to the UK you must provide a letter from your parent(s) or legal guardian(s) to show that they consent to you travelling and studying in the UK.

☐ Payments
Set up direct debit payments for your accommodation (if you are in University accommodation) and tuition fees (if you are not receiving student finance). Note: US Direct Loans students should NOT set up direct debits.

☐ Sort your accommodation
Apply for University accommodation, or accept your offer if you’ve pre-booked, and pay the £200 advance payment. Make sure you tell us if you have any special or additional requirements – email us at accommodation@york.ac.uk. If you are not applying for University accommodation, get help finding somewhere to live: york.ac.uk/study/accommodation/private-sector.

☐ Sort your finances
If you’re applying for student finance, check you have returned the signed declaration. Depending on your household income, you could be eligible for a York Bursary: york.ac.uk/york-bursary. Just in case your loan is delayed, make sure you can access enough money to last you for the first few weeks of term.

☐ Let us know of any additional requirements
Let Disability Services or Open Door know of any requirements or adjustments we can make to help you learn. This may include disability or mental health support.

☐ Complete the online induction
Work through activities in order to complete your online induction and learn more about what studying at York will be like: york.ac.uk/students/new/undergraduate/getting-ready/induction

Help
To help you with these tasks and more visit york.ac.uk/students/welcome
We hope you’re looking forward to coming to York – a city rich in history and culture. Did you know that York is regularly voted one of the best and most beautiful places to live in the UK?

Life at York centres around our colleges. These small distinct communities will become your home from home. Your college provides a network of support and a calendar of events and activities to help you settle in, make friends, develop skills and try new things.

To help you prepare for your arrival we’ve listed some things for you to think about or do before you get here.

- **Keep checking your university email account**
  This is where we will send all important information including arrivals and timetable updates. Install the Gmail app on your phone so you don’t miss anything.

- **Ease your way into university life**
  Ask current students questions right now via Unibuddy webchat york.ac.uk/study/chat or sign up for a Student Buddy to help you settle into university life: york.ac.uk/student-buddy. Check if you’re eligible for Step Ahead, our induction programme for students from under-represented groups: york.ac.uk/step-ahead

- **Want to make friends before you come?**
  Join the official University of York undergraduate students 2022/23 Facebook group. Find it at uoyfreshers22 and get all the news and information you’ll need for Freshers’ Week and beyond. You can also follow University accounts on Facebook, Twitter and Instagram. Tag us in your posts – we’d love to hear from you.

  Your college will also send you a link to their Facebook group. If you’re living on campus, you should find out your room number by the end of August so you can find your Block Facebook group and start finding your housemates.

- **Do you know what to bring (and what not to bring)?**
  See our list of things you’ll need and also what not to bring: york.ac.uk/students/new/undergraduate/what-to-bring

- **How will you manage your money?**
  Plan how you’re going to make your money last for the term. There are some sample budgets you can look at york.ac.uk/student-budgets. International students need to bring enough money to last the first few weeks until you can open a UK bank account: york.ac.uk/international-students/bank-accounts

- **Are your vaccinations up to date?**
  We recommend you should have up-to-date vaccinations against Covid-19, measles, mumps, meningitis and meningococcal ACWY (MenACWY). Arrange these with your local doctor. International students should bring evidence of vaccinations with you (preferably in English). Some international students need to have a tuberculosis (TB) test as part of your Student Visa application: gov.uk/tb-test-visa

- **Do you know how to cook?**
  Try out some simple meals at home to practise your cooking skills. For inspiration see bbcgoodfood.com/recipes/collection/student. Don’t want to cook? Think about buying your meals in advance: york.ac.uk/eatatyork/mad
Can’t wait to get started on your programme? Here are some things you can do before you arrive.

☐ **Complete the online induction**  
You will need to complete our online induction before you arrive: york.ac.uk/students/new/undergraduate/getting-ready/induction

☐ **Is there work I can do before I start?**  
Take a look at the Skills Guides at subjectguides.york.ac.uk/skills for guidance, tips and interactive resources to support your studies.

☐ **Does my department have information on studying?**  
Your department may have ‘preparing to study’ information. york.ac.uk/students/new/undergraduate/getting-ready/preparing-to-study

☐ **Do I have a reading list?**  
Some departments will issue a reading list but don’t rush out to buy any books – many of the resources you’ll need can be found online or in the Library: yorsearch.york.ac.uk

☐ **Are there special rules for studying at university?**  
Yes and, to ensure you understand these, you must complete the compulsory Academic Integrity Tutorial on the VLE early in your first term: york.ac.uk/integrity

☐ **When do I get my timetable?**  
You will get an early version of your timetable after you have enrolled. As you get closer to arrival, more things will be included. If you’ve been asked to choose modules, these will be added to your timetable in early September. york.ac.uk/students/studying/manage/timetable

☐ **Will I have a supervisor?**  
Yes, your department will arrange for you to meet your supervisor early in your first term. To get the most from your supervisory sessions, it’s good to be prepared. york.ac.uk/students/supervisor

To help you with these tasks and more visit york.ac.uk/students/welcome
ON THE DAY

We’re really looking forward to welcoming you.

You will get much more detailed information from your college before your arrival day. For help in getting to York see york.ac.uk/students/new/undergraduate/arriving

For a full list of what to bring and what not to bring visit: york.ac.uk/students/new/undergraduate/what-to-bring

☐ In University accommodation?
You will need to book an arrival time. Check your college for your arrival information at york.ac.uk/colleges. Our STYCs (Second and Third Year Contacts) will be around to help you move in and get you settled during welcome week.

You register your arrival and collect your University card when you pick up your room key. You’ll need your offer letter and student finance information as well as photo ID (such as your passport or driver’s licence).

☐ Check your room
If you’re living on campus, complete and submit the room inventory and report any problems you find at york.ac.uk/fix-my-room

☐ Living off-campus?
Collect your University card from the Information Centre help desk and then register your arrival at the Student Hub. You will need to bring a copy of your offer letter and student finance information as well as a photo ID.

All students both on and off-campus are part of a college community – take a look at the support available: york.ac.uk/students/support/off-campus-students

☐ Get online on campus
There are instructions on how to get online at york.ac.uk/it-services/connect. If you have any problems, IT Services run help sessions at the start of term to help you sort things out.

☐ Download the Safezone app
It gives you quick access to campus maps, emergency calls, first aid, and a general help desk. york.ac.uk/safezone

☐ Look after your wellbeing
Adapting to university life can be challenging but you are not alone. There are lots of people who can help including a Second and Third Year Mentor (STYM) who will support you throughout your first year, checking in with you two or three times per term. There is also your College team, the Student Hub, your supervisor, and the Students’ Union (YUSU). We also have an A to Z of advice to help with challenges you may face: york.ac.uk/wellbeing

☐ Download our Student app – MyUoY
For an easy way to access your timetable and personalised events, download MyUoY from your app store.

International students
Students holding a Student visa have a few additional tasks:

☐ Attend the International Welcome talk
This will be highlighted in your timetable.

☐ Set up a UK bank account

☐ Collect your Biometric Residence Permit (BRP) from the local Post Office
You will get information on how to do this as part of the International Welcome talk in your first week.

☐ Upload all of your immigration documents
Upload copies of your passport, short term travel document and BRP to your student record via e:Vision before attending a Student Visa Registration event.

☐ Register your attendance with the University
Do this at one of the Student Visa Registration events. Bring all your documents with you.

To help you with these tasks and more visit york.ac.uk/students/welcome
Freshers’ Week is a lot of fun with lots to do. STYCs (Second or Third Year Contacts) will look after you and organise activities. Below are some tips to get the most out of your first week.

- **Find out about social events**
  Your college, department and the Students’ Union (YUSU) are all running welcome and induction activities. Find out what’s happening by looking at your timetable, your college welcome pack, the YUSU Freshers’ site and ask your STYC.
  yusu.org

- **Don’t miss official events**
  ‘Must attend’ events like the Vice-Chancellor’s welcome talk and introduction to your department will appear in your timetable: york.ac.uk/students/studying/manage/timetable

- **Register at the health centre**
  Register with a doctor as soon as possible. The closest surgery to campus is Unity Health and you can register with them online at unityhealth.info

- **Get involved in clubs and societies**
  YUSU supports all the amazing student-led societies and sports clubs on campus, who are always welcoming new members. Make sure to follow YUSU on social media to keep up to date with their events. Check out these societies by attending the YUSU Fair: yusu.org/events
What does The University of York Students’ Union do for you?

200+ Societies for students to get involved with
67+ Sports clubs representing the university each week
4 Student club nights in the city centre of York
325 Student representative roles to elect
23 Volunteering projects for students to give something back
5 On-campus venues run by YUSU
3,500+ attending our Summer Ball and other major events throughout the year
1 Independent and confidential advice service

HERE TO MAKE YOU

#LOVEYORK

yusu.org

@yorkunisu
GET INVOLVED

There are many ways to make your time at York a great success.

- Opportunities for you to get involved in activities, societies, sport and student representation.
- Personal and professional development through volunteering, internships, a work placement year, studying abroad and the York Strengths programme.

Start your journey

With so much going on as you start university, it’s easy for things to go by in a blur. Here are a few things you can do to get you moving in the right direction.

- See ‘Your Career Journey’ for a broad range of development activities on offer and to plan your first steps. This will guide you through activities you can do each term during your time at York and help you review what you have achieved: york.ac.uk/york-futures
- Download and login to the Handshake App to find part-time work, volunteering opportunities, careers events and appointments all in one place. Complete your profile for a more tailored and relevant experience: york.ac.uk/careers
- Look out for the weekly ‘Things to know this week’ email sent to your inbox every Monday during term time
USEFUL CONTACTS

Emergencies and out of hours
On-campus Security
+44 (0) 1904 323333 or use the SafeZone app
Off-campus 999

General
General admissions
ug-admissions@york.ac.uk
+44 (0)1904 324000

Student Records and Enrolment
student-records@york.ac.uk
+44 (0)1904 322136

Studying
Department contacts
york.ac.uk/about/departments/academic

Library support
lib-enquiry@york.ac.uk
+44 (0)1904 323838

Your IT account or IT queries
itsupport@york.ac.uk
+44 (0)1904 323838

Support
College contacts
york.ac.uk/colleges

Health centre
unityhealth.info
+44 (0)1904 754900

Health and wellbeing advice
york.ac.uk/students/health

Disability
disabilityservices@york.ac.uk
+44 (0)1904 324785

Student Hub
york.ac.uk/student-hub
+44 (0)1904 324140

International students and Student visa holders
international-support@york.ac.uk
+44 (0)1904 324140

Student Financial Support
sfsu@york.ac.uk
+44 (0)1904 324043

Nightline – confidential helpline for students
yorknightline.org.uk
+44 (0)1904 323735

YUSU Advice and Support Centre
asc@yusu.org
+44 (0)1904 323724

Student life
Accommodation queries
accommodation@york.ac.uk
+44 (0)1904 322165

Reporting room faults
york.ac.uk/fix-my-room
+44 (0)1904 325555

Travel and transport including buses and car parking
york.ac.uk/about/transport-maps-parking
+44 (0)1904 322057

YUSU
yusu.org
+44 (0) 1904 323724

Opportunities
Global Programmes
global-programmes@york.ac.uk
+44 (0)1904 323654

Careers and Placements
york.ac.uk/careers
+44 (0)1904 322685