WELCOME TO YORK
EVERYTHING YOU NEED TO KNOW AND DO
2020/21

UNIVERSITY OF YORK
Key dates

Undergraduate arrivals weekend 26 and 27 September 2020
International undergraduates can arrive from 25 September 2020
Note: arrival dates may be extended to allow for social distancing.

TERM DATES

Autumn Term: 28 September 2020 – 4 December 2020
Spring Term: 11 January 2021 – 19 March 2021
Summer Term: 19 April 2021 – 25 June 2021

You may have different term dates if you’re a student in the Department of Health Sciences, Hull York Medical School (HYMS) or if you’re taking an extended degree programme (York College). You can confirm your start dates with your department.
Welcome to the University of York

Welcome to the University of York, and we are delighted that you have chosen to study with us. Your course has been designed to inspire you to learn, as well as providing you with opportunities to develop a wide range of skills and prepare you for your future careers. At York, we will support each of you to fulfill your potential and to help you succeed. We encourage you to engage in the array of activities that we offer and make use of the help and advice that is available. Good luck.”
Tracy Lightfoot, Pro-Vice-Chancellor for Teaching, learning and Students

Congratulations on getting your place at York! Although we live in unprecedented times, what hasn’t changed is the commitment of your Students’ Union and the wider community in York to maximise your enjoyment here. You will have the chance to meet so many new people and to get involved with a huge range of societies, sports teams and cultural events both on campus and in our beautiful, historic city! Whether you’re joining us from Yorkshire, or the other side of the world, your SU will be representing your voice on campus and putting on the best events you have ever seen. The other officers and I look forward to meeting you soon!”
Patrick O’Donnell, University of York Students’ Union (YUSU) President
Things you have to do first

You need to carry out these tasks as soon as you have accepted your place at York.

We will send joining instructions to your personal email account. Please read the message carefully, it will include your University of York username and password.

🧲 IT account
Set this up at idm.york.ac.uk using your York username and password. Once this is done you will have a University email account.

🌐 Log in to e:Vision
Use your username and password to access your student record and complete the enrolment tasks below at evision.york.ac.uk

☐ Enrol
Enrol with the University as soon as possible. At this stage you also have the choice to register to vote if you are a UK resident.

☐ Photo
Upload a passport-style head and shoulders photo of yourself so you can apply for your University card. The card is your ID, printing, Library and room access card.

☐ Proof of eligibility to study in the UK
Upload proof of your eligibility to study in the UK such as your UK/EU passport or EU/EEA national identity card.

☐ Payments
Set up direct debit payments for your accommodation (if you are in University accommodation) and tuition fees (if you are not receiving student finance). Note: US Direct Loans students should NOT set up direct debits.
University accommodation
Apply for University accommodation, or accept your offer if you’ve pre-booked, and pay the £200 booking fee. Make sure you tell us if you have any special or additional requirements.
Email us at accommodation@york.ac.uk

Private sector accommodation
If you are not applying for University accommodation and you need help finding somewhere to live, visit york.ac.uk/study/accommodation/private-sector

Student finance (UK and EU students)
Double check you’ve applied for student finance and returned the signed declaration. Depending on your household income, you could be eligible for a York Bursary.
york.ac.uk/york-bursary

Money
Just in case your loan is delayed, make sure you can access enough money to last you for the first few weeks of term.

Emails
Keep checking your University email account. This is where we will send all future messages and instructions, including any changes to arrivals guidance or information on module choices.

Help
To help you with these tasks and more visit york.ac.uk/students/welcome

International students – upload a copy of your personal details from your passport. If you are a Tier 4 visa holder please provide us with your intended travel date and proof of your visa application before you leave your home country. You can do this at evision.york.ac.uk

If you are under 18 on the date you travel to the UK you must provide a letter from your parent(s) or legal guardian(s) to show that they consent to you travelling and studying in the UK.
Getting ready to arrive

We hope you’re looking forward to coming to York – a city rich in history and culture. Did you know that York is regularly voted one of the best and most beautiful places to live in the UK?

Life at York centres around our colleges. These small distinct communities will become your home from home. Your college provides a network of support and a calendar of events and activities to help you settle in, make friends, develop skills and try new things.

To help you prepare for your arrival we’ve listed some things for you to think about or do before you get here.

☐ Keep checking your university email account
This is where we will send all important information including arrivals and timetable updates. Install the Gmail app on your phone so you don’t miss anything.

☐ Chat to a student or sign up for a student buddy
Ask current students questions via Unibuddy webchat york.ac.uk/study/chat or sign up for a Student Buddy york.ac.uk/student-buddy

☐ Join the official University of York undergraduate students 2020/21 Facebook group
Find it at UniOfYorkFreshers2020 and get all the news and information you’ll need for Freshers’ Week and beyond.

☐ Other social media you may want to follow are:

Facebook: /universityofyork @uniofyork /yorkunisu @yorkunisu
Twitter: @UniOfYork @yorkunisu /duckoftheday

Tag your posts with #uoyfreshers

☐ Want to make friends before you come?
Your college will send you a link to their Facebook group. Once you know your room number (last few days of August) you can find your Block Facebook group and start finding your housemates.
Plan your first week
Check out your Students’ Union and plan your Freshers’ Week activities at yusu.org/freshers

Do you know how to cook?
Try out some simple meals at home to practise your cooking skills. For inspiration see bbcgoodfood.com/recipes/collection/student

Don’t want to cook?
Think about buying your meals in advance (MAD – Meals in Advance Deal) york.ac.uk/food-and-bars/mad

How will you manage your money?
Plan how you’re going to make your money last for the term. There are some sample budgets you can look at york.ac.uk/student-budgets

International students need to bring enough money to last the first few weeks until they can open a UK bank account. york.ac.uk/international-students/bank-accounts

Are your vaccinations up to date?
All students need to have vaccinations against measles, mumps, meningitis and meningococcal ACWY (MenACWY). Arrange these with your local doctor.

Note: International students should bring evidence of their vaccinations with them (preferably in English). Some international students need to have a tuberculosis (TB) test as part of your Tier 4 visa application gov.uk/tb-test-visa
Getting ready to study

Can’t wait to get started? Here are some things you can do over the summer.

Complete the Next Steps to University MOOC
Our massive open online course (MOOC) explores a range of topics to help you make the transition to university. [york.ac.uk/study/moocs/next-steps-university](http://york.ac.uk/study/moocs/next-steps-university)

Is there work I can do over the summer?
Take a look at the Skills Guides at [subjectguides.york.ac.uk/skills](http://subjectguides.york.ac.uk/skills) for guidance, tips and interactive resources to support your studies.

Does my department have information on studying?
Your department may have ‘preparing to study’ pages. [york.ac.uk/students/new/undergraduate/getting-ready/preparing-to-study](http://york.ac.uk/students/new/undergraduate/getting-ready/preparing-to-study)

Do I have a reading list?
Some departments will issue a reading list but don’t rush out to buy any books – many of the resources you’ll need can be found online or in the library [yorsearch.york.ac.uk](http://yorsearch.york.ac.uk)

Are there special rules for studying at University?
Yes, and to ensure you understand these, you must complete the compulsory Academic Integrity Tutorial on the VLE early in your first term. [york.ac.uk/integrity](http://york.ac.uk/integrity)

When do I get my timetable?
You will get an early version of your timetable after you have enrolled. As you get closer to arrival, more things will be included. If you’ve been asked to choose modules, these will be added to your timetable in early September. [york.ac.uk/viewtimetables](http://york.ac.uk/viewtimetables)

Will I have a supervisor?
Your department will arrange for you to meet your supervisor early in your first term. To get the most from your supervisory sessions, it’s good to be prepared. [york.ac.uk/students/supervisor](http://york.ac.uk/students/supervisor)

Student app – MyUoY
We have been working on a student app for Android and iPhone. Search for MyUoY in your app store.

To help you with these tasks and more, visit [york.ac.uk/students/welcome](http://york.ac.uk/students/welcome)
On the day

We’re really looking forward to welcoming you.

We are putting arrangements in place to make sure you can get to campus and moved into your accommodation as safely as possible.

You will get much more detailed information from your College before the actual day.

University accommodation?
Check your college for your arrival information at york.ac.uk/students/colleges
This year, you may need to book an arrival day and time. Usually, you register and collect your University card when you pick up your room key. You’ll need your offer letter and student finance information as well as photo ID (such as your passport or driver’s licence).

Living off-campus?
Normally you collect your University card from the Information Centre help desk in Market Square and then register your arrival at the Student Hub. You will need to bring a copy of your offer letter and student finance information as well as a photo ID. We will let you know if this process changes due to the pandemic.

Unload your things
We will help you as much as we can while adhering to government regulations in place on the day.

Note: for a full list of what to bring and what not to bring visit york.ac.uk/students/new/undergraduate/what-to-bring
Get online on campus
There will be instructions on how to get online in your study bedroom at york.ac.uk/it-services/connect. If you have any problems, IT Services will be running help sessions on Campus East and West to help you sort things out.

Check your room
Complete and submit the room inventory and report any problems you find at york.ac.uk/fix-my-room.

Download the Safezone app
It gives you quick access to emergency calls, first aid, campus maps and a general help desk. york.ac.uk/safezone

Wellbeing
Adapting to university life can be challenging but you are not alone. There are lots of people who can help including your College team, the Support and Advice Team in the Student Hub, your supervisor, and the Students’ Union (YUSU). There is also an A to Z of advice to help with challenges you may face. york.ac.uk/wellbeing
International students

There may be special travel restrictions or rules due to Covid-19. Check the website for the most up to date information. york.ac.uk/students/new/international

Students from outside the European Economic Area (EEA) requiring a Tier 4 visa will also need to...

- Attend/view the International Welcome talk
- Set up a UK bank account
- Collect your Biometric Residence Permit (BRP) from the local Post Office
  You will get information on how to do this as part of the International Welcome talk in your first week.
- Upload all of your immigration documents
  Upload copies of your passport, short term travel document and BRP to your student record via e:Vision before attending the Tier 4 Student Registration.
- Register your attendance with the University
  Do this at one of the Tier 4 Student Registrations advertised around campus. Bring all your documents with you.
- Register with the police
  If you have to register with the police, it will say on the UKVI letter that was emailed to confirm you had successfully applied for your visa. You have to register within seven days of arriving in the UK. You will get help with this in your first week.
  york.ac.uk/international-students/police-registration

To help you with these tasks and more visit york.ac.uk/students/welcome
Freshers’ Week

Freshers’ Week is a lot of fun with lots to do. STYCs (Second or Third Year Contacts) will look after you and organise activities. Below are some tips to get the most out of your first week.

Find out about social events
Your college, department and the University of York Students’ Union (YUSU) are all running welcome and induction activities (adhering to any guidelines at the time). Find out what’s happening by looking at your timetable, your college welcome pack, YUSU Freshers’ site and ask your STYC. yusu.org/freshers

Don’t miss official sessions
We are working on how to deliver ‘must attend’ events safely and they will appear in your timetable. york.ac.uk/students/studying/manage/timetable

Register at the health centre
Register with a doctor (GP) as soon as possible. You can do this online at unityhealth.info

Get involved in clubs and societies
YUSU supports all the amazing student-led societies and sports clubs on campus, who are always welcoming new members. Make sure to follow YUSU on social media to keep up to date with their events where you’ll get to meet these students, and check out these societies in advance by looking at the YUSU website – yusu.org/student-life/clubs-socs
Useful contacts

GENERAL CONTACTS

- General admissions
  ug-admissions@york.ac.uk
  +44 (0)1904 324000
- Enrolment queries
  enrol@york.ac.uk
  +44 (0)1904 322136
- Your IT account or IT queries
  itsupport@york.ac.uk
  +44 (0)1904 323838
- Student Records
  student-records@york.ac.uk
  +44 (0)1904 322136
- Accommodation queries
  accommodation@york.ac.uk
  +44 (0)1904 322165
- College contacts
  york.ac.uk/students/colleges
- Department contacts
  york.ac.uk/about/departments/academic
- Global Programmes
  global-programmes@york.ac.uk
  +44 (0)1904 323654
- Library support
  lib-enquiry@york.ac.uk
  +44 (0)1904 323838
- Travel and transport including buses and car parking
  york.ac.uk/students/travel
  +44 (0)1904 322057
- Reporting room faults
  york.ac.uk/fix-my-room
  +44 (0)1904 325555
- Careers and Placements
  york.ac.uk/careers
  +44 (0)1904 322685
- YUSU
  yusu.org
  +44 (0) 1904 323724
- Health centre
  unityhealth.info
  +44 (0)1904 754900

SUPPORT

- Health and wellbeing advice
  york.ac.uk/students/health
- Disability
  disabilityservices@york.ac.uk
  +44 (0)1904 324785
- Student Hub
  york.ac.uk/student-hub
  +44 (0)1904 324140
- International and Tier 4 students
  immigration@york.ac.uk
  +44 (0)1904 324140
- Student Financial Support
  sfsu@york.ac.uk
  +44 (0)1904 324043
- Nightline – YUSU confidential helpline for students
  yorknightline.org.uk
  +44 (0)1904 323735
- YUSU Advice and Support Centre
  asc@yusu.org
  +44 (0)1904 323724

EMERGENCIES

- On-campus
  +44 (0) 1904 323333
- Off-campus
  999
CAMPUS MAPS

CITY CENTRE CAMPUS

COLLEGES
61 Goodricke
62 Langwith
63 Constantine

DEPARTMENTS
64 Law and Management
65 Robotics Lab
66 Theatre, Film and Television
67 Computer Science
68 Medieval Studies
69 Eighteenth Century Studies
70 Archaeology

KEY BUILDINGS
71 Ron Cooke Hub
72 Piazza

CATERING
73 Glasshouse
74 Café Society
75 Hub Café
76 Piazza Restaurant

FACILITIES
77 Unity Health Centre
78 Greggs
79 Nisa
80 Jorvik Hair
81 Post and Parcel Services
82 York Sport Village
What does The University of York Students’ Union do for you?

200+ Societies for students to get involved with

67+ Sports clubs representing the university each week

4 Student club nights in the city centre of York

465 student representative roles to elect

14 Volunteering projects for students to give something back

6 On-campus venues run by YUSU

3,500+ attending our Summer Ball and other major events throughout the year

1 Independent and confidential advice service
Your future, York Futures
During your first term

There are so many ways to make your time at York a great success.

- Opportunities for you to get involved in activities, societies, sport and student representation.
- Personal and professional development through volunteering, internships, a work placement year, studying abroad and the York Strengths programme.

Start your journey

With so much going on as you start university, it’s easy for things to go by in a blur. Here are a few things you can do to get you moving in the right direction...

- Use our handy infographic called ‘Your Career Journey’ to see a broad range of activities on offer and to plan your first steps. This will guide you through your time at York and help you review what you have achieved. york.ac.uk/york-futures

- Download and login to the Handshake App to find part-time work, volunteering opportunities, careers events and appointments all in one place. Complete your profile for a more tailored and relevant experience. york.ac.uk/careers

- Like us on social media to keep up to date with what is on offer and how to get involved: @UoYCareers @GoGlobalUoY @yorkunisu
Follow the hashtag #UoYFreshers
and tell us why you #LoveYork