KEY INFORMATION FOR INTERNATIONAL STUDENTS

Academic support
For information on UK study styles, referencing and maths and numeracy skills, visit the Student Skills Hub:
www.york.ac.uk/student-skills-hub

Accommodation
To view your accommodation offer, pay for your accommodation or see the answers to Frequently Asked Questions please visit:
www.york.ac.uk/accommodation/

Bank letters
To open a bank account a ‘Letter of Introduction’ is required, confirming your studies and addressed to the bank you are interested in. To order the letter use your e:Vision and select ‘Bank Letter Request’ The letter can be collected from Registry Services on Vanbrugh Walkway next to Market Square. It will take 2-3 days. (Please note that Santander in Market Square only requires a University card).

Careers
The Careers department run workshops especially for international students to help with interview skills, writing CVs and filling in application forms, as well as general advice to all students on gaining valuable skills for the workplace. Please visit www.york.ac.uk/careers

Centre For Global Programmes
Located in Derwent College near D-bar the Centre offers a range of opportunities to study and work abroad, from year-long placements in an overseas university to 2 week summer schools.
www.york.ac.uk/students/study-abroad/

Colleges
To find out more about each college plus the college welfare support available, please visit www.york.ac.uk/colleges

English courses
You are entitled to points which allow you to take free English courses. This includes a series of lessons, workshops and one-to-one consultations. To find out more and to book a course please visit www.york.ac.uk/celt or email celt@york.ac.uk

Equality and Diversity
There are laws which ensure that all citizens in the UK are treated fairly and with dignity and respect, regardless of culture, race, religious beliefs, gender or sexuality. For more information contact the Equality and Diversity Office at equality@york.ac.uk or visit www.york.ac.uk/admin/oeo

Finance
To find out about amounts and payment of tuition, accommodation and college fees, loans and funding, budgeting and contacts to answer your enquiries visit:
www.york.ac.uk/students/finance/

Graduate Students’ Association (GSA)
The GSA represents all postgraduate students. The GSA is responsible for trips, events, and looking after the rights of postgraduate students in academic and welfare matters. Go to www.yorkgsa.org for more information.

Information Centre
Situated next to Market Square it provides information, replacement student cards, bus tickets and assistance with event management.
www.york.ac.uk/campusservices/infocentre/index.html

International Students’ Association (ISA)
The International Students’ Association plan trips, both in the UK and Europe, and social events. For more info see www.yusu.org

International Student Support and Immigration Advice Service
The International Student Support team, includes immigration advice. For further information visit www.york.ac.uk/internationalsupport or call into the Student Support Hub in Market Square.

IT Services
For any IT problems such as connecting to the internet or printing, see www.york.ac.uk/it-services

Library
To search for books to loan, book a study room, get information on printing and scanning or access E-resources for your course visit: www.york.ac.uk/library/
Police
The police in the UK are generally friendly and rarely carry firearms.
In the event of an emergency on campus, please call 3333 and Security will call the emergency services (police, ambulance, fire brigade or coastguard). If you need to ring the emergency services off campus please call 999 or 112.
To contact the local police at Fulford Road when it is not an emergency the phone number is 101.

Police registration
Police registration is for students with Tier 4 Visas from certain countries, if you are required to register with the police the UKVI letter which accompanies the temporary visa in your passport will say, ‘Police registration’ or ‘Pol registration’ or ‘Must register with the police’. We will assist you in filling in the application in the workshop and will accompany students to the police station. When you attend the workshop please make sure you have £34 cash to pay the fee, 2 passport photos, your passport, an offer letter, a document confirming your address and either your BRP visa card or UKVI letter.

Religious and spiritual support
The University has a number of chaplains who will see any student regardless of your faith or beliefs. www.york.ac.uk/students/support/faith/chaplaincy/

Tier 4 Registration
All Tier 4 visa holders must have their visa and passport scanned by Registry Services. This will take place on 19-24th and 26th-30th September & 3rd-7th October. All sessions are in Derwent D/114 or Ron Cooke Hub RCH/018 from 10:00—16:00.
After these dates please take your passport and visa direct to Registry Services in the Student Administration building near Market Square

Sport and Exercise
Find out about getting involved in the University of York’s sports clubs by visiting: www.yusu.org/opportunities/sport/
York Sport Centre (Campus West) and York Sport Village (Campus East) have gymnasium, tennis, swimming and velodrome facilities and offer student membership schemes
www.york-sport.com/

Student Support
The Student Support network includes welfare help, the Open Door Team for emotional support, healthcare, Disability Support, the Student Financial Support Unit, Immigration Advice Service and the International Student Support Team. To see the Student Support web pages please visit the Support, Welfare and Health website: www.york.ac.uk/sshub or come into the Student Support Hub in Market Square.

Students’ Union (YUSU)
Visit the York University Students’ Union (YUSU) website for information on events, campaigns, the YUSU officers and student societies. See www.yusu.org

Transport
The 66 and 44 buses run from both Campus West and Campus East stopping in York city centre and the railway station
Streamline Taxis (01904 656565) provide a 10% discount with a valid student card

Unity Health
All students taking part in a full time course of study are entitled to register with the National Health Service (NHS). Please note that many services are free of charge UNLESS you are studying in the UK for less than 6 months.
You should register with a doctor; do not wait until you are unwell. You may be asked for proof of the duration of your course or your nationality when you register. Please visit http://goo.gl/2FemM2

York
If you missed the city tour and want to find out more about York, please visit www.visityork.org

Further Information
For further information please visit the International Support website at: www.york.ac.uk/internationalsupport
International Student Support
Student Support Hub, Market Square
Tel: +44 (0)1904 324144
international-support@york.ac.uk