Module Title: Care Management
Module Code: HEA001451
Module Level*: 5

Word Limit /Exam Duration: [1] 2,000 words [2] N/A

Marking Criteria
Guidelines should be read in conjunction with the marking criteria guidance for the module level* noted above: http://www.york.ac.uk/healthsciences/student-intranet/exam-assess/markgrid/.

Confidentiality
It is a breach of confidentiality to disclose any personal information about a patient, service user, colleague, staff or any other person or place that could in principle enable them to be identified. For further guidance please refer to the departmental policy on Confidentiality at the following link: www.york.ac.uk/healthsciences/student-intranet/exam-assess/conduct/confidentiality/.

Assessment Timing
The deadline for correctly presenting a submission is 4.30pm on the published submission date. The submission deadline is published on the Programme Assessment Schedule available on the following link: http://www.york.ac.uk/healthsciences/student-intranet/timetables/assessment-schedules/.

Referencing
You must reference your work in accordance with departmental referencing guidelines which you can access via the following link: http://www.york.ac.uk/integrity/harvard.html.

Assessment Guidance

Formative assessment
You will have the opportunity to give, and receive feedback on a 5-10 minute presentation about care management of a client of your choosing. You will also have the opportunity to submit and receive feedback on a written overview of your enhanced practice assessment (max. 500 words).

Summative Assessment

Part 1 – Enhanced Practice Assessment (EPA)
This assessment requires you to analyse the care management of a client, taking into consideration assessment, planning, implementation and evaluation, following the sections outlined in the EPA framework. The framework (outlined below) broadly follows the steps of a reflective cycle, but you are not expected to discuss a model of reflection. You should negotiate the focus of your assessment with the module leader. Submissions must be authenticated and signed by your mentor.

1. Assessment of client needs (300 words)
   • Provide a description of how the client’s needs were assessed by you / the team, including understanding of the pathophysiology, family history and other lifestyle factors.
   • Provide an outline of needs identified in the agreed care plan.

2. Interventions used with the client (1200 words)
   • Analyse the strengths and weaknesses of at least two interventions (one of which should relate to medication management) you used with the client and critically reflect on the extent to which they met two of the client needs identified above.
   • This section of your work should aim to use appropriate source evidence to underpin your discussion, such as NHS values, relevant research, national and/or local healthcare quality standards.

3. Care team involvement (200 words)
   • Discuss the role of other professionals involved in the client’s care, their contributions, and their impact on the care provided.
4. Care evaluation (300 words)
   - Evaluate the quality and safety of the care provided by you and the wider team, identifying areas of excellence and areas for improvement.
   - Discuss the importance of accurate and timely reporting and record keeping to high quality care.

Part 2 – Electronic Ongoing Assessment Record (EOAR)
You are required to meet all the Care Management practice learning outcomes and record 180 hours access to your mentor during the assessed period of practice.

The EOAR is marked on a PASS/FAIL basis only.

You must pass all elements of the assessment to pass the module. In the event of a FAIL result you are only required to resubmit the individual FAILED element(s).