Module Title | Service Improvement Project
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Module Code | HEA00103H
Module Level* | 6
Word Limit /Exam Duration | 10,000 words
Assessment Type(s) | Dissertation

Marking Criteria
Guidelines should be read in conjunction with the marking criteria guidance for the module level* noted above:
http://www.york.ac.uk/healthsciences/student-intranet/exam-assess/markgrid/

Confidentiality
It is a breach of confidentiality to disclose any personal information about a patient, service user, colleague, staff or any other person or place that could in principle enable them to be identified. For further guidance please refer to the departmental policy on Confidentiality at the following link: www.york.ac.uk/healthsciences/student-intranet/exam-assess/conduct/confidentiality/

Assessment Timing
The deadline for correctly presenting a submission is 4.30pm on the published submission date.
The submission deadline is published on the Programme Assessment Schedule available on the following link:
http://www.york.ac.uk/healthsciences/student-intranet/timetables/assessment-schedules/

Referencing
You must reference your work in accordance with departmental referencing guidelines which you can access via the following link: http://www.york.ac.uk/integrity/harvard.html

Assessment Guidance

Formative – SIP plan and draft SIP section
Part One: A project proposal (max. 1000 words) using the set proforma.
Part Two: A further draft (max. 1,000 words) of a section of your SIP.

Summative – Service Improvement Project
This assessment requires you to identify an issue in discussion with a variety of stakeholders including service users, and develop a plan for a small scale service improvement project. In line with the approach to change used within the NHS, your choice of project must be one suitable for the use of Process Mapping and you are expected to use the PDSA (Plan, Do, Study, Act) cycle in the production of your project plan. You are advised NOT to implement the change.

Date last reviewed: 05.09.2017
Reviewer: Russell Yates/Rob Allison
Date last updated: 05.09.2017
Date last reviewed by External Examiner: Sept 2013