**Module Title**  
Principles of Effective Care Delivery

<table>
<thead>
<tr>
<th>Module Code</th>
<th>HEA00100H</th>
<th>Module Level*</th>
<th>6</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Word Limit /Exam Duration</strong></td>
<td>3 hours</td>
<td><strong>Assessment Type(s)</strong></td>
<td>Examination</td>
</tr>
</tbody>
</table>

**Marking Criteria**  
Guidelines should be read in conjunction with the marking criteria guidance for the module level* noted above:  
http://www.york.ac.uk/healthsciences/student-intranet/exam-assess/markgrid/

**Confidentiality**  
It is a breach of confidentiality to disclose any personal information about a patient, service user, colleague, staff or any other person or place that could in principle enable them to be identified. For further guidance please refer to the departmental policy on Confidentiality at the following link:  
www.york.ac.uk/healthsciences/student-intranet/exam-assess/conduct/confidentiality/

**Assessment Timing**  
The deadline for correctly presenting a submission is 4.30pm on the published submission date.  
The submission deadline is published on the Programme Assessment Schedule available on the following link:  
http://www.york.ac.uk/healthsciences/student-intranet/timetables/assessment-schedules/

**Referencing**  
You must reference your work in accordance with departmental referencing guidelines which you can access via the following link:  
http://www.york.ac.uk/integrity/harvard.html

**Assessment Guidance**

**Formative – examples of exam questions**  
You will have the opportunity to review and discuss example exam questions with peers and the module team.

**Summative – closed examination**  
This is a closed exam with 6 questions provided, from which the students must answer 3 questions.

Each question will have equal weighting. Students will receive an overall mark out of 100

The content of the questions will cover;
- Contemporary models of care and service delivery that promote recovery within mental health.
- Effective multi-disciplinary and inter-agency working.
- Nursing management and leadership.
- An overview of a contemporary document relevant to mental health services.
- Risk management.
- Evaluation of interventions and their impact on recovery for individuals.

Students will be provided with a reference list in the exam. This will normally have been available via the VLE for one month prior to the exam.

Students may refer to the information on the reference list to support their answers; however, students will not be penalised if they do not reference in accordance with the Department’s standard format.

Date last reviewed: June 2015  
Reviewer: NPC  
Date last updated: 10.08.2016  
Date last reviewed by External Examiner: Sept 2013