

# Raising concerns } Students

**Student identifies concern in practice**  
<https://www.york.ac.uk/healthsciences/practice-ed-support/practice-concerns/>

Student discusses issue with individual concerned, Practice Assessor, Practice Supervisor or Manager

Concerns remain or further action required

Concerns resolved - no further action required

Student contacts Practice Learning Link team  
[dohs-pll@york.ac.uk](mailto:dohs-pll@york.ac.uk) or Personal Supervisor to report concern

PLL or Personal Supervisor liaises with Practice staff and student

Concerns resolved - no further action required

Concerns unresolved

PLL or Personal Supervisor to contact senior manager for placement area / PEF (where available).  
 Investigation initiated  
 Academic Lead, Practice Learning Lead and Subject Lead (Director) informed (as required)

Student supported through investigative process by PLL or Personal Supervisor

Recorded on Practice Concerns Quality Assurance (QA) monitoring sheet

### Outcome 1: Staff (care related)

Normally once the student has provided a [statement](#) / information the investigation continues without further student involvement or impact on study. The outcome will remain confidential

### Outcome 2: Staff (in relation to student)

This will depend upon organisational policy about how the case will be managed. It may be addressed in the same way to outcome 1 however you may be required to attend hearings as a witness. This would be done with our support.

### Outcome 3: Unresolved

Where we have serious concerns about a learning environment or standards of care, we will escalate these through formal reporting processes and regulatory bodies

### All outcomes

Concerns are recorded on the Practice Concerns monitoring form and reported through our Quality Assurance process.