

Student & Academic

Student Support

Health Sciences

University is about finding your own way – but that doesn't mean you have to go it alone. At the University of York, Department of Health Sciences, we offer an extensive range of support services to help you fulfil your potential and make the most of your time here.

Whether you feel like you're thriving or in need of a helping hand, our dedicated Student & Academic Support Service (SASS) is here to listen, offer guidance and point you in the right direction at every turn.



We provide a responsive and personalised service that tries to be inclusive and accessible to all of our students. We play a central role in contributing to outstanding teaching, understanding the students experience of higher education, the student voice and facilitating better learner engagement and success through the provision of high quality advice, guidance and training.

The Student & Academic Support Service in the Department of Health Sciences are at the very heart of the students support network whilst at university. This includes acting as a first point of contact and a referral “gateway” to the wider array of student support available within the University to help you on your student journey.

Personal and academic support is for all students, not just those facing issues or in need of help; it is integral to the student experience and should empower students to succeed in their journey and to achieve their full potential.

Find out what we do on page 2 or check out our website at:

<https://www.york.ac.uk/healthsciences/student-intranet/support/student-services/>

Contact us:

Email: dohs-student-services-group@york.ac.uk

Telephone: (01904) 321321)

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What we do

As well as helping to make your experience as a student as fulfilling and enjoyable as possible, we provide advice and guidance on a range of issues:

- student recruitment and admissions for undergraduate, specialist skills post registration development (SSPRD) and postgraduate teaching and research
- enrolment and registration
- programme administration
- funding and finance (we specialise in NHS student bursaries)
- student financial hardship
- welfare and guidance
- personal and domestic issues (childcare, relationships, sexuality).

In particular we provide more indepth knowledge, advice and guidance on the following:

Programme related

- student progression
- occupational health (pre admission checks and post admission immunisations)
- mandatory training monitoring
- sickness and absence recording and monitoring (trend analysis)
- uniforms and badges
- UKVI monitoring (overseas students)
- registration with professional statutory regulatory bodies (Nursing and Midwifery Council, General Pharmaceutical Council and Health and Care Professions Council)
- student retention and attrition
- access to dissertation library
- advice and guidance on PhD vivas and MSc dissertations.

Welfare and guidance related

- bullying and harassment issues
- sexual health supplies available free of charge (pregnancy tests, Chlamydia testing and contraception supplies)
- personal and domestic problems (e.g. relationship breakdown)
- personal identity and sexuality
- homesickness and loneliness
- mental health issues
- house share issues.

Financial

- NHSBSA Learning Support Fund
- budgeting advice (especially for students in their first term)
- financial hardship advice
- NHS practice placement expenses and travel and dual accommodation expenses.