MEALS IN ADVANCE DEAL
TERMS AND CONDITIONS

Meals in Advance Deal will operate in Derwent dining, Vanbrugh food court, Piazza Restaurant and Roger Kirk Centre (Galleria Restaurant).

- The University anticipates that the scheme will operate in the four catering venues noted. However, we reserve the right to reduce or increase the number of outlets dependent on the number of students who sign up to the scheme. We also reserve the right to substitute one outlet for another for either breakfast, dinner or both.

- Any changes during term time will be emailed to customers via the email provided. If you would not like to receive information regarding menu changes you can unsubscribe at any time.

- University ID cards must be presented at all meal times. The catering team reserves the right to refuse service should you not present your card at meal times, or if you attempt to use another persons card.

- Meal allocations are fixed by time and to the venues outlined in the brochure. The value of missed meals can not be refunded or transferred.

- The Meals in Advance Deal expires after Friday dinner week 10 on all packages. Any unused value cannot be refunded.

- We reserve the right to contact you via the email provided with updates and changes to your scheme. We will also email you reminders of when the scheme is due to terminate. You can unsubscribe at any time.

- If you leave the University during the first four weeks of the new academic year, any remaining balance on your account will be refunded (less an administration charge of £10).

- A refund will not be available if you decide to leave the scheme for any other reason at any time during the term.

- The University shall not be held responsible, or deemed to be in breach of service, by being unable to provide meal services in any catering outlet due to force majeure or factors beyond the University’s control. Under such circumstances lost meal values will not be refunded. Wherever practicable, meals will be provided in another unaffected outlet, however this cannot be guaranteed.

For further information please contact the catering administration team:

📞 +44(0)1904 328443
📞 +44(0)1904 328464
📞 +44(0)1904 328241
✉️ admn564@york.ac.uk

york.ac.uk/mad-scheme