The University anticipates that the scheme will operate in the four catering venues noted in this brochure. However, we reserve the right to reduce or increase the number of outlets dependent on the number of students who sign up to the scheme. We also reserve the right to substitute one outlet for another for either breakfast or dinner or both.

Terms:

Any changes during term time will be published on the University of York’s website, under Meals in Advance Deal york.ac.uk/mad and/or on notices posted in the catering outlet. Wherever practicable at least five days’ notice will be provided of any changes.

- University ID cards must be presented at all meal times. The catering team reserves the right to refuse service should you not present your card at meal times, or if you attempt to use another persons card.

- Meal allocations are fixed by time and to the venues outlined in the brochure. The value of missed meals can not be refunded or transferred.

- The Meals in Advance Deal expires after Friday dinner week 10 on all packages. Any unused value cannot be refunded.

- The University will not be responsible for losses incurred from lost or stolen University ID cards. Lost, damaged or worn University ID cards should be reported to the Information Centre at Market Square. A charge for the issue of a replacement card may be applicable.

- If you leave the University during the first four weeks of the new academic year, any remaining balance on your account will be refunded, (less an administration charge of £10).

- A refund will not be available if you decide to leave the scheme for any other reason at any time during the term.

- The University shall not be held responsible, or deemed to be in breach of service, by being unable to provide meal services in any catering outlet due to force majeure or causes beyond the University’s control. Under such circumstances lost meal values will not be refunded. Wherever practicable, meals will be provided in another unaffected outlet, however this cannot be guaranteed.

For further information please contact University of York, Commercial Services
01904 328443/328464/328241