

YORCUP

TERMS AND CONDITIONS

- YORCUPS will be available to purchase across campus, subject to availability, in both YUSU and Eat at York outlets.
- When purchasing a YORCUP you are entitled to one free hot drink, subject to availability.
- The price of a YORCUP is £5 and remains £5 even if you do not claim your free hot drink.
- If you forget, or lose your sleeve we cannot give you a replacement YORCUP. You will be required to pay the full price for a new cup.
- The scheme is still available in units that do not provide crockery.
- All outlets will accept YORCUPS and wash them.
- If a YORCUP is damaged the cup will still be accepted, and the customer will keep their sleeve for their next drink.
- Only hot drinks up to 16oz can be purchased in a Yorcup. If you order a drink larger than this, the drink will be served in crockery or in a disposable cup. There will be a 20p charge for a disposable cup.
- The catering team reserves the right to refuse service should you not present your sleeve when making a purchase.
- YORCUPS are non-refundable and the sleeve cannot be replaced by a cash alternative.
- The University will not be responsible for losses incurred on lost or stolen sleeves or cups.
- Cold drinks, including frappes and coolers are not yet available in a Yorcup.
- When buying into the Yorcup scheme the customer can also receive a stamp for the relevant coffee loyalty card scheme .
- Yorcups are not suitable for use in a microwave but can be cleaned in your dishwasher.
- Soup is not available in a Yorcup.
- Where applicable VAT is applied to the 20p levy.
- From January 2019 there will be a 20p charge for customers wishing to use a disposable cup.
- The disposable levy will be ring-fenced for sustainable initiatives, initially supporting the introduction and longevity of the Yorcup scheme. YUSU and CS welcome suggestions on how the levy might be spent. The levy will be used within the financial year and cannot be carried over. YUSU and CS will agree together what the levy will be spent on. Details of how the levy has been spent will be communicated and reported annually. An independent financial auditor will oversee the levy pot to ensure transparency.

