

Benchmarking Survey for People with Long Term Neurological Conditions (LTNCs)

Summer 2009

Summary Tables¹

Table1 PCT Response and completion rates

	Number	Percentage
PCTs responding	137	90%
PCTs completing questionnaire	118	78%
Method of completion		
• By telephone	102	86.4%
• By email	12	10.2%
• By post	4	3.4%

Section B

Table 2 PCT strategy and organisation

	Percentage of PCTs (based on 118 PCTs)
JSNA mentions LTNCs	56%
Joint commissioning for LTNCs - full	12%
- partial	62%
Service users and/or carers involved in commissioning decisions	63%
Service users and/or carers involved in service development	81%
Service users and/or carers involved in audit and/or evaluation	57%
Systematically record numbers of people with LTNCs	47%
More than 50% of people with LTNCs currently have a care plan	5%
Cross sector strategic group	66%
• service users and/or carers involved	• 68%
• met in last 3 months	• 88%
Completed needs assessment	63%
Written action plan for implementing NSF	50%
• audited or measured progress against the plan within the last year or currently	• 54% (27% overall)
• implemented more than 50% of priorities from the action plan to date	• 25% (5% overall)

¹ Summary data taken from draft report – for internal use only, not for wider circulation

SectionC

Table 3 Community interdisciplinary neurological rehabilitation teams (CINRTs)

	Percentage of PCTs (based on 118 PCTs)
CINRTs operating in PCT area	73%
CINRTs covering all LTNCs	47%
Most common condition specific CINRT brain injury	21%

**Table 4 Community interdisciplinary neurological rehabilitation teams (CINRTs)
(aggregated data)**

	Percentage of teams (aggregated data)
CINRTs 'very easy' or 'easy' to access	59%
CINRTs full coverage of PCT area	74%
Provider of CINRTs	
• health trust	70%
• joint health and social care	17%
Self-referral to CINRTs	55%
Involvement with CINRTs	
• ongoing with intermittent reviews	41%
• time limited based on goals	44%
Able to ring CINRTs for advice and support	93%

Section D

Table 5 Nurse specialists

	Percentage of PCTs (based on 118 PCTs)
Nurse specialists operating in PCT area	93%
Nurse specialists covering <i>all or multiple</i> LTNCs	20%
Most common condition specific nurse specialists	
• PD	79%
• MS	78%
• Epilepsy	50%

Table 6 Nurse specialists (aggregated data)

	Percentage of nurse specialists (individuals and/or teams aggregated data)
Nurse specialists 'very easy' or 'easy' to access	62%
Nurse specialists full coverage of PCT area	73%
Nurse specialists working	
• over half or more of time in community settings	34%
• less than half of time in community settings	30%
Self-referral to nurse specialists	52%
Time on active case load open-ended	60%
Able to ring nurse specialists for advice and support	88%

Section E

Table 7 Day opportunities

	Percentage of PCTs (based on 118 PCTs)
Day opportunities available in PCT area	65%
Day opportunities covering <i>specific</i> LTNCs	45%
Most common condition specific day opportunity head injury	37%

Table 8 Day opportunities (aggregated data)

	Percentage of day opportunities (aggregated data)
Day opportunities 'very easy' or 'easy' to access	58%
Day opportunities full coverage of PCT area	78%
Provider of day opportunities	
• non-statutory organisations	48%
• joint statutory and non-statutory organisations	12%
Self-referral to day opportunities	60%
Involvement with day opportunities open ended	58%
Able to ring day opportunities for advice and support	77%

Section F

Table 9 Other forms of care co-ordination

	Percentage of PCTs (based on 118 PCTs)
Other forms of care co-ordination available in PCT area	79%
Other forms of care co-ordination specific to LTNCs	25%
Most common condition specific care co-ordination	
• MS	3%
• MND/ALS	3%

Section G

Table 10 Therapy services

	Neuro- physiotherapy % of PCTs	OT with expertise in neurology % of PCTs	SALT % of PCTs	Neuro- psychology % of PCTs
Service available in PCT area	93%	82%	94%	70%
<ul style="list-style-type: none"> through models already described 	30%	47%	19%	20%
<ul style="list-style-type: none"> in addition to or as a separate service to the models already described 	63%	35%	75%	50%
Separate service 'very easy' or 'easy' to access	35%	34%	29%	8%
'difficult' or 'very difficult' to access	21%	21%	19%	63%
Shortest maximum waiting time reported	1 month or less (21%)	1 month or less (25%)	1 month or less (11%)	1 month or less (2%)
Greatest maximum waiting time reported	over 6 months (1%)	5-18 weeks (36%)	19 weeks-6 months (1%)	over 6 months (6%)
Length of time on active case load:				
ongoing with intermittent reviews	19%	16%	23%	18%
'time-limited based on goals'	52%	50%	38%	35%
Re-entering the service without re-referral (if time limited)	48%	48%	49%	22%
Service provides full coverage of PCT area	88%	78%	91%	69%