

**“this training pack
is a source of
inspiration”**
review in
*Community Care**

Outcomes *into* Practice

Elinor Nicholas, Hazel Qureshi, Claire Bamford

Key components of outcome-focus

Definition of outcome
Impact/effect of any help

Stages of
Care
Management

1 Publishing
information

2 Determining level/type
of assessment

3 Assessment
(Single Assessment
Process)

4 Care
planning

5 Implementation

6 Monitoring

Commitment charting for key stakeholders

Purpose

Stakeholders who are key individuals who are essential to a person's change

Use

For use by implementation groups responsible for monitoring progress
Use this for each of the 100+ pages of the Outcomes into Practice pack
The process outlined in the pack will help you to determine how to 'do it'

Materials needed

- Flipchart
- Pens and markers
- Commitment charting sheet from Exercise 20.1 (see p. 20)
- Paper, glue and tape

Preparation

- Copy the pack and hand out to all participants
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Understanding and
Using Outcomes
in Social Care

Outcomes
into
Practice

Elinor Nicholas, Hazel Qureshi and Claire Bamford

SIPRIU

THE UNIVERSITY of York

**This Resource Pack
consists of...**

Part I

*Understanding and Using
Outcomes in Social Care*
152-page book

Part II

*Resources for
Training and Development*
248-page ring-binder
+ CD-Rom
+ 2 wall posters

- 11 Agree action
- Priorities for change
 - Mechanisms for change
 - Resources needed
 - Inform stakeholder

Outcomes into Practice Resource Pack ...

... is a practical resource for managers and trainers

It is an indispensable tool to assist the development of outcome-focused practice and information in social care for adults. The pack is adaptable for a wide range of audiences. Its research based guidance explores the key issues in this important field:

- The relevance of outcomes in social care policy and practice
- The outcomes valued by users and carers – some frameworks
- What is involved in outcome-focused care management
- Outcomes information: its collection, interpretation and use
 - The practicalities of introducing new ways of working.

... includes a complete package of materials for training and development in hard copy and on CD-ROM

- Sample training programmes
- Presentations
- Handouts
- Groupwork exercises
- Examples of practice tools

... was created by

The authors of the pack are researchers with many years of experience in the social care field, and they all worked for the Social Policy Research Unit within the Department of Health's Outcomes Programme 1996–2000. This Resource Pack was produced in collaboration with practitioners and is the result of five years' research in outcome-focused practice.

... is available from

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