

Online clinical assessment,
screening and triage tools for



Staff Wellbeing Services

A seamless and secure digital pathway with built-in risk management.



Highly configurable to
suit your Staff Wellbeing
Support requirements



Fully encrypted, secure
online referrals flow into
the PCMIS system



Designed to be easily
accessible and usable on
any internet enabled device

With PCMIS you can:

- Deliver an intelligent, digital e-triage platform for staff wellbeing
- Quickly and safely screen staff and/or their immediate family members
- Easily identify and prioritise high risk referrals
- Ensure staff are signposted towards and given the appropriate support
- Use Portal logic to configure question types and completion rules
- Create and display custom messages based on form completion outcomes

How does it work?

We'll work with you to adapt PCMIS' integrated eReferral and Patient Portal service, used widely across the IAPT sector, to suit your specific requirements.

The example on the right shows a service collecting a range of measures.

These include depression and anxiety related responses via PHQ9 and GAD7, plus more detailed information via the International Trauma Questionnaire (ITQ).

Some services choose to start by collecting the PHQ9 and GAD7 only, and set up signposting options based on responses to those measures.

Whatever your preference, we will work with you to configure online eReferral forms to your specifications, ensuring you're able to offer the highest levels of Staff Wellbeing support.

A screenshot of a smartphone displaying the PCMIS client portal. The browser address bar shows "https://clientportal.pcmis.com/". A progress bar at the top lists several assessment forms: 1) Self referral form (checked), 2) PHQ9 (checked), 3) GAD7 (checked), 4) AUDIT (checked), 5) Drugs_Smoking (checked), 6) WSAS (checked), 7) ITQ (checked), and 8) IRQ-A2 (not checked). Below the progress bar, the main content area is titled "International Trauma Questionnaire". It includes instructions: "Instructions: Please identify the experience that troubles you most and answer the questions in relation to this experience." There is a note: "* Indicates a required field". A text input field is labeled "Brief description of the experience". At the bottom, it says "Characters remaining : 1999".

Our integrated eReferral and Patient Portal system facilitates rapid screening and effective management of Staff wellbeing referrals.

eReferral forms can be easily linked to on your service website, intranet or via internal communications.

Demographic and clinical Information captured at referral can be flowed securely into the PCMIS case management system. There it can be reviewed by Wellbeing Hub staff or IAPT services you're working in partnership with.



Using the PCMIS system, Staff Wellbeing services can manage referrals effectively and monitor risk closely with clinically proven 'Supervisor Alerts'.

A suite of dynamic reporting dashboards make it easy to view and analyse a range of service data and activity.

Frequently Asked Questions

Do we have to be an existing customer to set up a Staff Wellbeing system with PCMIS?

No, you do not already have to be using PCMIS, we can set up a bespoke Staff Wellbeing system to help you monitor risk, offer online referrals and triage, and manage ongoing caseloads.

If you would also like to discuss how we can support your IAPT service, please do mention this when you contact us via enquiries@pcmis.com.

Can we have separate eReferral forms for different demographics? Eg NHS workers, young family members?

Yes, some of the Hubs and services we are currently working with have taken this approach. Using intelligent logic built into the PCMIS Patient Portal, you could set up different online eReferral pages with bespoke service messages or questions.

One common approach is offering separate eReferral forms for different age groups i.e., those that may need to be referred by an older relative.

Is there reporting available on Wellbeing service data?

We are currently working with our existing Staff Wellbeing clients to develop reports based on NHS England requirements. There is a wide range of reports and dashboards already available in PCMIS, designed to facilitate service review and data analysis.

We are not an NHS Staff Wellbeing Hub, can we use PCMIS for a Staff support service?

Yes, the online referral, screening and case management tools used to support NHS Staff Wellbeing Hubs can be adapted to suit your service whether you're NHS or a private healthcare provider contracted to offer Staff Wellbeing support.

Find out how PCMIS can help transform your Staff Wellbeing. Contact us....



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