

PCMIS Mental Health Case Management System

Case Study: Adelaide New Access

“Easy to learn and use.”

NewAccess Mental Health National Manager

100%
DATA
ACCURACY

Background

Developed by beyondblue, the NewAccess model is an early intervention program using LiCBT (Light Cognitive Behavioural Therapy) and Access Coaches to help those with low to moderate depression and anxiety. Following a successful two-year implementation trial, exploring real-world outcomes in an Australian context, in which the PCMIS system was utilised for data capture and reporting, NewAccess was recommended for roll-out, and services like NewAccess are being commissioned across Australia.

The NewAccess Adelaide team consists of specially trained coaches who offer free and confidential support to help clients tackle day to day pressures. Prior to the end of the NewAccess trial, the team had a choice of which client management tool to implement going forward.

“PCMIS encourages a high percentage of information gathering, ensuring our reporting is accurate and comprehensive.”

The PCMIS Solution

With over ten years of experience, PCMIS has a strong reputation and a varied client base. In 2007 PCMIS was chosen as the patient management system to support the trial of the now UK-wide IAPT (Improving Access to Psychological Therapies) program, and the PCMIS team have been working in partnership with mental health services ever since.

Our involvement in the beyondblue NewAccess trial led to professional services firm Ernst & Young recommending PCMIS as part of their independent review of the trial, so with six years of experience in Australia, PCMIS was the obvious choice for the Adelaide NewAccess team. Staff were comfortable with the system and using it effectively to assist client recovery and data accuracy for reporting purposes.

The PCMIS team were able to draw on their years of experience and in-depth knowledge of the mental health landscape to assist the Adelaide NewAccess team's transition to a live service.

An integral system

PCMIS support NewAccess by enabling their team to effectively manage caseloads, carry out clinical reporting, assist with risk management and provide an efficient, effective service for the benefit of the local population.

“PCMIS is integral in managing NewAccess program fidelity, clinical governance and risk management”

Increased security

All client and service data is stored electronically in PCMIS rather than on paper, giving much higher levels of security and making the client referral and treatment process much smoother, with less margin for error.

PCMIS is compliant with Australian privacy, data protection law and security standards. Data is hosted securely, geographically in Australia.

If you'd like to find out more about PCMIS we'd be delighted to demonstrate our system for you. Contact us:

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