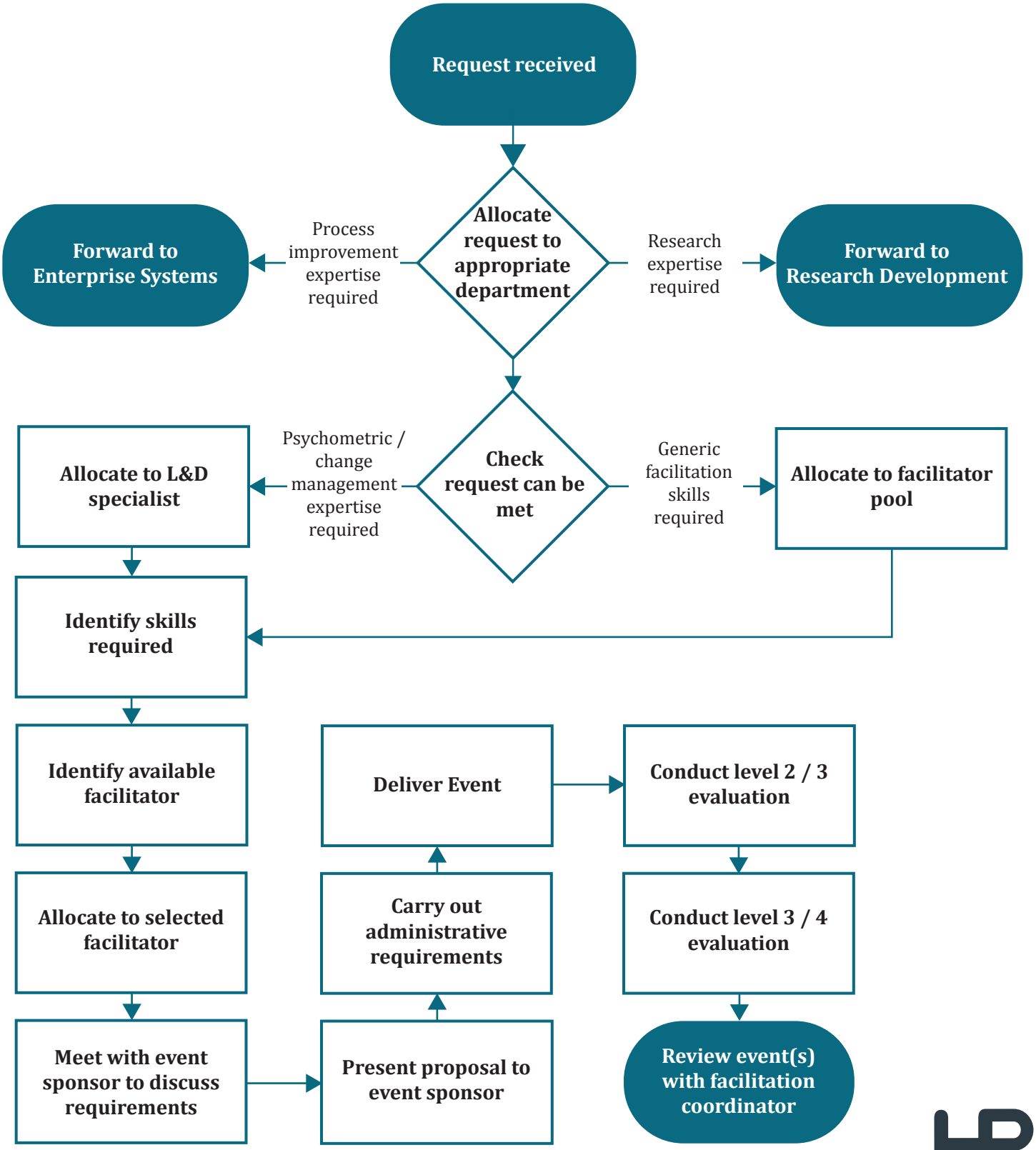Facilitation process