A key thing for us all is to continually learn and improve. One opportunity for this is to record and share the key learnings from any incident, event or near miss which occurs.

By doing this we can put things in place to protect our customers and ourselves from similar hazards in the future.

Imagine that you had a near miss where you nearly seriously trapped your hand whilst working on a window fitting.

Now imagine how you would feel if you didn’t report the event and your work colleague or a customer broke their hand whilst working on the same window.

Imagine now they were working on some steps and they fell off the steps due to the shock of their hand being broken.

How would you feel knowing that something could have been done to prevent the incident from occurring?

It is so important that we are open and honest and continually learn. This is the way we will improve.

Please report all Near Misses and other events we can learn from.

It should be noted that the production of one page lesson sheets does not negate the need to complete an incident report form and investigation in SOLAR.

For more information contact Paul Bushnell