

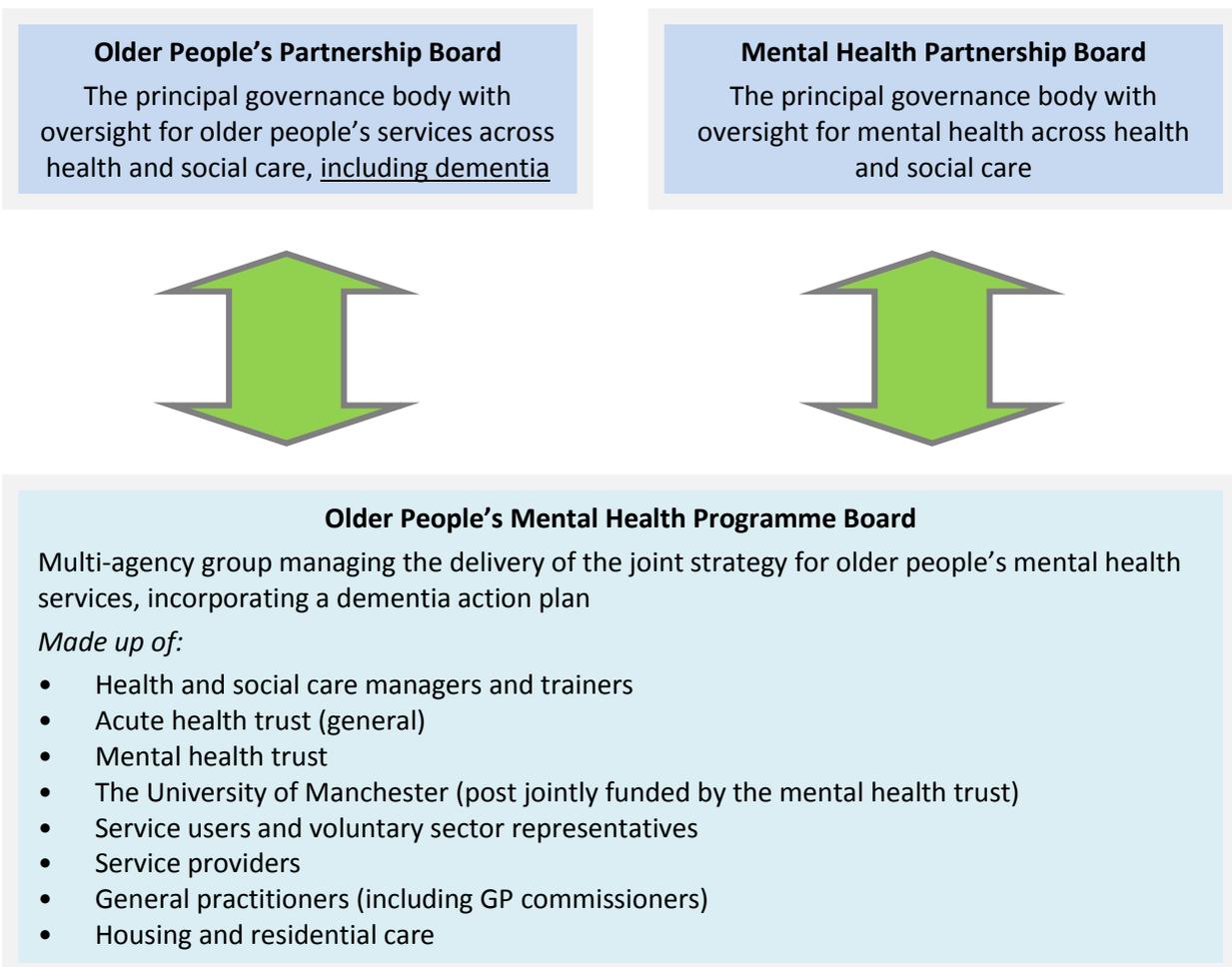
Case Example 10: Commissioning for People with Dementia in Salford

Type of organization: Integrated commissioning structure

User group: Older people with dementia

Overall summary:

The Older People's Partnership Board is the principal governance body with oversight for older people's services across health and social care in Salford and has representation from health and social care commissioners, citizens' representatives (service users and carers), senior officers from partner agencies and an elected member who chairs the group. Dementia comes under this infrastructure, with a joint strategy managed by a multi-agency Older People's Mental Health Programme Board. This programme board reports into both the Older People's Partnership Board *and* the Mental Health Partnership Board. It also has representation from the University of Manchester, ensuring that service improvement is evidence based.



Evaluation

This approach to integrated commissioning has not been evaluated.

Features of Good Commissioning

Specialist expertise

A Manchester University professor, jointly funded by the mental health trust, sits on the Older People's Mental Health Programme Board and works closely with commissioners. This link ensures commissioners keep up-to-date with current evidence, and also facilitates collaboration on research projects and evaluation of services. For example, Manchester University worked with the current providers of the community dementia services, making recommendations that led to improvements in the structure of its day opportunities.

Crossing boundaries

Several key roles make integrated commissioning work well in Salford:

- **Integrated Commissioning Manager (older people)** – Jointly funded by NHS Salford and Salford City Council, employed through the council and reports to the assistant Director for Integrated Commissioning (also a joint appointment).
- **GP Commissioning Lead** – Works with the Integrated Commissioning Manager and is the GP representative on the Older People's Mental Health Programme Board.
- **Joint funded research role** – Collaborates on research and evaluation of services. Part funded through Manchester University and part through Greater Manchester West Mental Health Trust. Sits on the Older People's Mental Health Programme Board.

Greater Manchester West lead joint arrangements for community mental health teams, the Memory, Assessment and Treatment Service and the dementia in-reach service under formal partnership arrangements with Salford City Council.

Influencing commissioning

The Older People's Mental Health Programme Board has representation from a range of providers including Age UK Salford and the GP practice that serves Salford Care Homes. The involvement of providers is essential to translating the dementia strategy into action.

Each of the boards has service user and carer representation. Service users and carers offer insight into their own experiences, and work through networks to represent the needs and views of others. They also take information away to distribute through these networks.

Further Information

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